

ADAMS Version 3.2

User Guide – Athletes

Last Update: September 17, 2012



Preface

This ADAMS User Guide was designed to show you how to perform basic functions within ADAMS, step by step, in the most direct way. The individual sections are arranged in a sequence that follows a typical workflow.

Please note, too, that some screen shots may appear different than in your installation due to browser settings and hardware configuration of your computer.

What's New in ADAMS 3.2?

ADAMS 3.2 features the following enhancements:

- The Diagnosis Class field has been added on the TUE form. This field is filled automatically when a Diagnosis is selected; however a class must be specified when "Other" is selected as a diagnosis value. See **Section** <u>9.1.1</u> and <u>9.2</u>.
- A Passport Custodian will be assigned to you as an athlete. The IF in charge will by default hold the Passport Custodianship; if the IF is not Active, the relevant NADO assumes the Passport Custodian role upon mutual agreement. See Section <u>5.4.</u>
- Enhancements have been made to the SMS module to simplify the activation process.
 See section <u>5.1</u> under Activating SMS.

In this document, all new features are identified with an **ADAMS 3.2** icon in the right margin, as shown on the right.





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1 User Setup and General Notes

1.1 BEFORE YOU START

Before logging on to ADAMS for the first time, there are a few things you need to verify.

1.1.1 SUPPORTED BROWSERS

ADAMS is currently supported on the following browsers:

- Firefox Version 3.6+
- Microsoft Internet Explorer Version 8+

To verify which version you are running, click **Help /About** from the browser's main menu bar.

The Safari browser on Macintosh platforms is still not officially supported, although most of the issues encountered in the previous version users have been resolved for Safari Version 5. Should you encounter any technical issues while using ADAMS on a Macintosh computer, please report it to your ADAMS custodian organization and indicate the platform used.

Should you experience any technical issue while using a different browser, please try again using one of the above browsers. Free versions of the browsers are available at the following addresses:

- <u>http://www.mozilla.com/en-US/firefox/all.html</u>
- <u>http://www.microsoft.com/windows/internet-explorer/worldwide-sites.aspx</u>

1.1.2 CLEAR YOUR BROWSER CACHE – IMPORTANT!

If you used a previous version of ADAMS, it is possible that your cache contains information that will conflict with a more recent version.

In any case, **always** clear your cache before you use a new version of ADAMS. To obtain detailed instructions on how to proceed for your specific browser, you can refer to pages such as the following: <u>http://www.wikihow.com/Clear-Your-Browser%27s-Cache</u>.

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In a nutshell:

- If you are using Internet Explorer, select Internet Options from the Tools menu. Depending on the IE version you are using, you may click the Delete then the Delete Files... button in the Temporary Internet Files section of the General tab. Check the Delete all offline content checkbox and click Ok to clear your cache.
- If you are using Firefox, select **Clear Private Data** or **Clear Recent History** from the **Tools** menu. Make sure the **Cache** checkbox is selected; the other checkboxes can be blank. Then click the **Clear Private Data Now** or **OK** button.

1.1.3 ALLOW POP-UPS

Enabling the pop-up blocker may prevent some screens from appearing. In the Internet Explorer "Tools" menu, select "Pop-up Blocker Settings" and add adams.wada-ama.org to your "Allowed sites" list.

- If you are using Internet Explorer, select "Pop-up Blocker Settings" from the "Tools" menu and add adams.wada-ama.org to your "Allowed sites" list.
- If you are using Firefox, select "Options" from the "Tools" menu. In the "Content" tab, click the first "Exceptions..." button and add adams.wada-ama.org to your "Allowed Sites" list.

ADAMS includes a detector on the login page which will warn users if a pop-up blocker is enabled and inform them that ADAMS requires the use of pop-ups to execute properly.

1.1.4 SCREEN RESOLUTION

Make sure that your screen resolution is set to **1024x768** pixels for optimum performance. This can be set in Display Properties within Control Panel in a Windows operating environment.

1.1.5 USING A BOOKMARK

If you experience difficulties logging into ADAMS, it may be because your bookmark (if any) for ADAMS is not correct. For access to the Production system, ensure that your bookmark is set to: <u>https://adams.wada-ama.org</u>. The "s" suffix in **https** must be present. Remove any extra characters following the URL. To verify the URL:

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- If you are using Internet Explorer, click the Favorites button to display your bookmarks on the left hand side of the screen. Right-click the ADAMS bookmark, and select Properties. Ensure that the URL displayed exactly matches the one shown above.
- If you are using Firefox, select **Sidebar** from the **View** menu, then select **Bookmarks** to display your bookmarks on the left hand side of the screen. Right-click the ADAMS bookmark, and select **Properties**. Ensure that the URL displayed exactly matches the one shown above.

1.2 ADAMS Basics

Time Out – For security reasons, ADAMS has been configured to time out after a certain period of inactivity. If you do not submit any data or click any of the links for this period of time, ADAMS will log you off the system. The maximum idle period is 30 minutes; should you exceed that period, then you will need to log in again.

Back Button – ADAMS **does not support** the use of your browser Back button and in most areas of the site you will discover that it does not work. Therefore it is required that you navigate through ADAMS by using the appropriate links. You can always return to the **My zone** page by clicking the ADAMS logo in the upper-left corner of the page:



One ADAMS Session Per User – You can only have one single ADAMS session at a time. Should you try opening another session for the same user on a different computer or browser, the initial session will be deactivated and the following message will be displayed:

Your session has been deactiv	vated because your account has b	een used on anothe	er computer (or browser).
		TR	
	User Hame Password		
	Forgot Password		





1.3 LOGGING IN

1.3.1 THE ADAMS URL

Enter the ADAMS address in the URL box of your browser: https://adams.wada-ama.org

<u>B</u> ookmarks <u>T</u> ools	Help
🗧 wada-ama.org	https://adams.wada-ama.org

IMPORTANT: always include the "s" in the **https** part of the site address.

The first time you access ADAMS, it is recommended to type the address as shown above, instead of clicking a URL hyperlink from a document. Clicking a hyperlink may have caused access issues in the past on some specific platforms and browsers.

1.3.2 THE ADAMS LOGIN PAGE

You will be greeted with the following Log in screen:

	Tite	
User Name Password]	
Login	1	

Enter the Username and Password you received from your ADAMS custodian organization and click the **login** button to enter the site.

Make sure that your CAPS LOCK key is not activated when you enter your password. If it is, a pop-up will remind you to turn it off.

1.3.3 PROBLEMS LOGGING IN

1.3.3.1 Incorrect Username / Password

If you enter an incorrect username and password combination once or twice, ADAMS will display an error message:



	110	
User Hame Password		
Please enter a valid user name and passw	ord combination	
Login		
Forgot Password		

1.3.3.2 Temporary Lock

If you enter an incorrect username and password combination at least <u>three</u> times in a row, ADAMS will lock you out **for 60 minutes** and display a message suggesting that you use the Forgot Password link:

	R	
User Hame Password		
Login problems? Please use the Forgot Pas	sword link below	
Login		
Forgot Password		

During that temporary lock period, entering the correct password will **not** work. However, you may contact your custodian organization or request a temporary password – see below.

1.3.3.3 Permanent Lock

If you enter an incorrect username and password combination at least <u>nine</u> times in a row, ADAMS will lock you out "permanently". At this stage you will have to contact your ADAMS custodian organization to have your password reset. The temporary password will **not** work if you are permanently locked out.

1.3.3.4 Forgotten User Names

Contact your ADAMS custodian organization if you forgot your ADAMS username.

1.3.3.5 Forgotten Passwords

You can click the "Forgot Password" link at the bottom of the ADAMS Login page, which will display the **Forgot Password** page:

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	User name			
	Email*			
		submit		
		Submit		
If you don't know	/ your User Name or don	't have an email ad	dress in your ADAMS p	rofile,
If you don't knov please	v your User Name or don contact your sport organ	't have an email ad ization to have you	dress in your ADAMS pi ir password reset.	rofile,
If you don't know please	v your User Name or don contact your sport organ	't have an email ad ization to have you	dress in your ADAMS pi ir password reset.	rofile,
If you don't know please Country: AFGHANIST	v your User Name or don contact your sport organ ^{IN}	't have an email ad ization to have you search	dress in your ADAMS pi ir password reset.	rofile,

If you forget your password, you have two options:

 Request a Temporary Password: If your ADAMS profile contains your email address, you can request a temporary password through email. Simply enter your username and email address – the same as the one saved in your ADAMS profile – in the upper section of the screen, then click the submit button:

A new temporary password will be sent to the email address in your ADAMS profile shortly, and must be used within 24 hours. if you do not receive the email within the next 15 minutes, please contact your custodial organization.

ADAMS will then send you an email containing a temporary password, which you must use within 24 hours. If you do not receive an email within 15 minutes of submitting the request, verify your spam blocker if any – since the ADAMS email could have been intercepted – then contact your ADAMS custodian organization.

2. Contact your ADAMS custodian organization Your ADAMS custodian organization can reset your status in ADAMS, and issue a new password if required. If your custodial organization is a NADO or a National Federation, you can find their coordinates in the lower section of the Forgot Password page: select the country from the drop-down box; if the organization is a National Federation, click the NF radio button, search the sport and discipline (enter a few letters and click the magnifying glass), select the sport and discipline; then click the search button:

	Search sport/discipline
If you don't know your User Name or don't have an email add please contact your sport organization to have your	ath
Country: SWITZERLAND search NADO NF Sport-Discipline: athl back to login page	Athletics Athletics Athletics Athletics CISS Athletics Athletics Constinued Athletics Cross Country Athletics Discus Athletics Discus Athletics Discus Athletics Discus Athletics Discus Athletics Xathletics Athletics Xathletics Athletics Discus Athletics Discus Athletics Discus Athletics Xathletics Athletics Xathletics Xathletics Athletics Xathletics Xath

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1.3.3.6 Changing the Password

ADAMS will prompt you to change your password:

- If you login to ADAMS with a temporary password, or
- On a regular basis, for security purposes.

Change password			
 The current password cannot be reused. Password length must be at least 8 characters 		 	
	Current password		
	New password		
	Repeat New Password		
	confirm		

You can also change your password from the User Preferences. Please see the Users Preferences / Password Change section for more details.

1.4 LOGGING OUT

When you have finished working within ADAMS and wish to exit the program, click the **Logout** link in the top right hand corner of the window banner. This will safely exit you from the system and return you to the Log In page. At this point you may safely close your browser.

Please make a habit of *always* terminating your ADAMS session by clicking the **Logout** button, in the upper-right corner of the ADAMS page:

IF Logout

Should you not terminate a session properly – for example if you close your browser application or turn off your computer without logging out – then the "deactivated session" warning message might be displayed the next time you log in:







If you follow the proper logout procedure and still see the above warning message, please contact your ADAMS custodian organization.

1.5 WHAT TO DO IF YOU ENCOUNTER AN ERROR

From time to time you may encounter an error on the ADAMS system. The more information that can be compiled about the circumstances around the error the easier it is to track and fix it quickly.

1.5.1 COLLECT INFORMATION

Therefore please take the time to submit the details.

- 1. Right-click the red error text (not the "running man" picture)
- 2. Select View source
- 3. Save the .txt file
- 4. Send an email to <u>adams@wada-ama.org</u> and attach the .txt file



Other Useful Information

- What time the error occurred
- What Internet browser you use
- What operating system (Windows XP, Windows Vista, Linux, etc) you run
- The speed of your Internet connection
- Your user name (only Username, not Password) and Organization
- What part of the screen the message was located in
- It is useful to mention the series of actions that occurred before the error was encountered, for example: how you accessed the page where the issue occurred, which link or button was clicked,, what value was entered or selected from a drop-down, was the "Previous" or "Next" button of your browser used - those are usually not supported in ADAMS- etc. Does the error occur consistently, and if so, how can you recreate it?
- Screenshot of the screen in error can also be useful.

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1.5.2 CONTACT THE ADAMS HELP DESK

A Helpdesk is available to answer technical user queries about ADAMS. The Helpdesk, located in Québec, Canada, is available from Monday to Friday from 9am to 5pm Eastern Time.

- 1. From North America dial: 1(866) 922-3267 (1-866-92-ADAMS)
- 2. From outside North America dial: +1 (514) 904-8800

Should you require assistance outside of the helpdesk core hours please send an email at adams@wada-ama.org.

Athlete Consent Agreement

The athlete consent agreement requires that you as the athlete "sign" the agreement with your birth date and password. The birth date is simply recorded in the athlete's activity grid; it is not compared against the birth date stored in the system.

lease read carefully this agreement:	
DAMS END-USER AGREEMENT	^
or English, click here.	
our le Français, cliquez ici.	
ür Deutsch klicken Sie hier.	
ara el español, chasque aquí.	
er Italiano, clicca qui.	
]本語のために、ここにかちりと鳴らしなさい。	
oor Nederlands, klik hier.	
ля русской версии кликните здесь.	
OU HEREBY UNDERSTAND AND ACKNOWLEDGE that as a consequence of your	
articipation in organized sport some data relating to you will be retained in	
inu processeu on "ADAMS". ADAMS is a web-baseu uata management system lovalapad lood mointoinad by the World Anti Doning Agoney (WADA), in its	
ole as central dearing house for anti-doning information. It is used by	
nti-Doping Organizations (ADOs) to administer their anti-doping programs.	
······································	
DAMS may be used by ADOs for scheduling in and out-of-competition doping.	
ests and managing related information, including Therapeutic Use	
xemptions (TUE), information related to athlete whereabouts, information	
ibout the results of anti-doping tests, and sanctions-related information	-
ion this concert by tuning your birthdate .	
ign this consent by typing your birthuate :	_
and entering your password to validate :	
Accept Decline	

However, you must enter the correct password to accept the agreement and login to ADAMS.





2 My Zone – Home Page

When you first log in to ADAMS, your *User Home* page loads. It is called **My zone** and it features links to launch various system modules.

2.1 MODULES

My zone	
Messages 9 Notifications No new messages	My recent tests
My Profile	Useful Links WADA-AMA - World Anti-Doping Agency AIBA - International Boxing Association
My whereabouts 2011-Q4	• <u>ABA - Brazil Anti-Doping Agency</u>
Translation Credits: <u>click here</u>	

2.1.1 Messages

The *Messages* link allows you to receive and review messages and notifications sent either by other ADAMS users or generated automatically by the system. You might receive a message from an Anti Doping Organization or from your sport federation; also the system will generate notifications to remind you of overdue whereabouts submissions, Therapeutic Use Exemptions having been approved or rejected.

2.1.2 MY WHEREABOUTS

From the My Whereabouts link you can review existing whereabouts details or create and

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submit new whereabouts information. You might also receive warnings if the submitted whereabouts do not meet the set Whereabouts requirements. When clicked on the link or any of the quarters displayed to the left side of the screen, a new window will open with the whereabouts guide and the quarter's calendar.

Adams,Adam	
New 👻	
Biological results TUEs	
Address Book	<u>My whereabouts</u>
2012-Q2, Not Submitted 2012-Q1, Not Submitted	2011-Q4 The quarter 2011-Q4 is overdue, you should submit it immediately.
2011-Q4, NOC Submitted	

Whereabouts must be submitted before the beginning of a new quarter.

Four weeks before the start of the next quarter, a message will appear in your MyZone page



2.1.3 MY PROFILE

The *My Profile* link allows you to view and update your demographic profile, keeping all contact address and telephone details accurate and current.

It is recommended to enter your email address in the Contact Details section. Should you ever forget your password, you can use the "Forgot password" link to have a temporary password sent to this email address. Please ensure that your email address is current at all times; you can test it by clicking the "Email" button.



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2.1.4 MY RECENT TESTS

Using the *My Recent Tests* link you are able to review the results of any recent doping tests along with contact information of the relevant Results Management Authorities.



2.1.5 USEFUL LINKS

There is also a link to the World Anti Doping Agency's website and there may be other useful web links added to this area.



2.2 CONTACT LINK

A popup containing the contact information of various organizations is now available for all users of the system. The **contact** link is located in the top frame of ADAMS, next to the HELP link.



Clicking this link will display a popup which allows you to search for any organization registered in ADAMS.



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The criteria are as follows:

- □ Short name/long name: Tries to match the text entered with either the short name or long name of an organization
- □ Role: Searches for organizations having at least one of the roles chosen. If lab is the only role criteria chosen, then the results will return only pure labs.
- □ Countries: Searches for organizations (usually a NADO or NF) configured with at least one of the countries chosen.
- □ Sports: Searches for organizations (usually an IF or NF) configured with at least one of the sports chosen.

After clicking the search button, a list of organizations that meet the criteria will be listed. The name of each organization is in turn a link that will display a popup showing the organization's contact information.

Street Stock Exchange Tower; 800 Place Victoria (Suite 1700) P.O. Box 120 City Montreal Postal code/Zip H4 Country CANADA Region Qu Web site http://www.wada-ama.org Qu Organization Primary ADAMS Contact First name Chaya Last name Ndiaye Phone +1 514 904 9232 Mobile			
Street Stock Exchange Tower; 800 Place Victoria (Suite 1700) P.O. Box 120 City Montreal Postal code/Zip H4 Country CANADA Region Qu Web site http://www.wada-ama.org Qu Organization Primary ADAMS Contact First name Chaya Last name Ndiaye Phone +1 514 904 9232 Mobile Email chaya.ndiaye@wada-ama.org Fax +1 514 904 8748			
City Montreal Postal code/Zip H4 Country CANADA Region Qu Web site http://www.wada-ama.org Qu Organization Primary ADAMS Contact Organization Primary ADAMS Contact First name Chaya Last name Ndiaye Phone +1 514 904 9232 Mobile Chaya Email Chaya.ndiaye@wada-ama.org Fax +1 514 904 8748	treet Stock Exchange Tower; 800 Place Victoria (Suite 1700) P.O. Box 120		
Country CANADA Region Qu Web site http://www.wada-ama.org Organization Primary ADAMS Contact First name Chaya Last name Ndiaye Phone +1 514 904 9232 Mobile Email Email chaya.ndiaye@wada-ama.org Fax +1 514 904 8748	Z 187		
Web site http://www.wada-ama.org Organization Primary ADAMS Contact First name Chaya Last name Ndiaye Phone +1 514 904 9232 Mobile	ebec		
Organization Primary ADAMS Contact First name Chaya Last name Ndiaye Phone +1 514 904 9232 Mobile			
Organization Primary ADAMS Contact First name Chaya Last name Ndiaye Phone +1 514 904 9232 Mobile			
First name Chaya Last name Ndiaye Phone +1514 904 9232 Mobile			
Phone +15149049232 Mobile Email chaya.ndiaye@wada-ama.org Fax +15149048748			
Email chaya.ndiaye@wada-ama.org Fax +1 514 904 8748 TUE authority			
TUE authority			
TUE authority			
First name Alain Last name Garnier			
Phone +41 21 343 4340 Mobile			
Email alain.garnier@wada-ama.org Fax			
First same			
Phone +1 514 904 9232 Mobile			
Email stuart.kemp@wada-ama.org Fax +1 514 904 8748			
Result Managment Authority contact			
First name Stuart Last name Kemp			
Phone +1 514 904 9232 Mobile			
Email stuart.kemp@wada-ama.org Fax +1 514 904 8748			

- This information is entered by the administrator of each organization or can be entered by the ADAMS administrator on their behalf.
- If a section does not contain any information, it will be omitted from the display.

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2.3 USER SETTINGS

User Preferences				save close
Security Options	My Challenge Questions	Change Password		
Preferred Language			English	
Email Notifications				
• Use Organization's Configuration:	Never send email			
O Always send email				
O Never send email				
Whereabouts Calendar - First day of t	he week			
O Sunday				
Monday				
Access configuration for whereabouts	that are not submitted			
Since Adams 2.0, without delegation, no o	rganization can access whereabouts that are n	not submitted		
O deny access to custodial organizat	ion			
I grant access to custodial organization	tion			
You are using ADAMS version R3.0-bui Please quote this number when contact	ld.6757 built on October 31 2011 09:29 ing ADAMS support	9:07 AM		

- The User Preferences window allows you to manage your own password, configure challenge questions, set your preferred language, enable email notifications, define the first day of the week as to be displayed in your Whereabouts Calendar and allow your custodian to gain access to your <u>not</u> submitted Whereabouts details.
- To access the User Preferences window, either click your name link at the right top in the ADAMS banner.

2.3.1 CHALLENGE QUESTIONS

To configure your challenge questions, click the My Challenge Questions button in the User Preferences window.

	close close
Select an existing questi Important: Your answers	on or create your own question and supply the appropriate answer. are case sensitive and are encrypted in the database.
create new question	
Question	Mother's Maiden name
Question	Create the answer
	Answer not yet configured

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Click the "Create Question" button, enter your question (e.g. Mother's maiden name, Name of first pet, Street you grew up on, City of birth, etc...) and then enter the answer by clicking the "Create Answer" button.

create new question	
Question	Mother's Maiden name Create the answer Answer not yet configured
Create the answer	Seymour
Password	*

2.3.2 LANGUAGE SETUP

You may select one of the eleven languages currently supported by ADAMS: English, French, Japanese, Spanish, German, Arabic, Russian, Dutch, Finnish (Suomi), Chinese, Korean and Italian. Select the desired language from the drop-down list, and then click the **Save**. ADAMS will then redisplay the **My Zone** page in the language you selected.

A disclaimer is displayed when the user selects a language other than French or English:

Security Options	My Challenge Questions	Change	e Password	
Preferred Language		日本語	•	
Language disclaimer: i, WADA officially supports these languages appearing ii. For other languages than ensuring the correctness ar iii. For languages other than appearing on ADAMS, nor fr	ADAMS in the languages English and Fro on ADAMS at any time. English and French the ADO that has so d accuracy of the translation in ADAMS English and French WADA Shall have no r any damage incurred by ADAMS user:	ench and bears full plicited its incorpor in that particular I o liability for any in a as a result of the	l responsibility for t ration within ADAM language ncorrect or inaccura mistranslation."	he accuracy of S is responsible for ate translation

2.3.3 PASSWORD RESET

Click the Change Password button in the User Preferences window.

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Change password Athlete, If		
The current password cannot be reused. Password length must be at least 8 characters		
	Current name	
	contain particular	
	New password	
	Repeat New Password	
	confirm	

- Enter your current password, enter the new password and then confirm it.
- Note that your new password must be at least 8 characters in length.

Due to the Security Policy passwords must be changed every 90 days. When you have to change your password because it has expired, a message will be displayed at the change password screen.

Your password has	expired. Ple	ase enter a new one.
Current passwo	rd	
New password		
Repeat New Pas	sword	
	confirm	

2.3.4 EMAIL NOTIFICATIONS

ADAMS can send you an email every time you receive an ADAMS internal notification (see Message help). Pre-condition is that you must have provided an e-mail address to your custodian organization that on its turn must have enabled the e-mail functionality. Select **Always send email**: to always receive an email.

User Preferences		save	close
Security Options	My Challenge Questions	Change Password	
Preferred language		English 💌	
Email notifications Use Organization's Always send email	configuration: Always send em	ail	
You are using ADAMS v Please quote this numb	ersion R1.7-build.2629 built on M er when contacting ADAMS suppo	1ay 18 2007 09:28:50 AM ort	

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2.3.5 WHEREABOUTS ACCESSIBILITY

There are restrictions on when your Custodial organization can view and edit your whereabouts details.

- You and your athlete agents can at all times view and modify your whereabouts.
- If you don't have an ADAMS user account, your *Custodial organization* can view <u>and</u> modify your whereabouts details regardless of whether you have submitted your whereabouts already or not. Other organizations with access can *only view* your *submitted* whereabouts details.
- If you have an ADAMS user account, your *Custodial organization* can view and modify <u>only</u> <u>your submitted</u> whereabouts. Other organizations with access can *only view* your *submitted* whereabouts details.

However, if you have an ADAMS user account, you may allow your Custodial organization to gain access to your whereabouts details regardless of whether they are submitted or not. To do this, you need to <u>change</u> the option in your preferences.

Access configuration for whereabouts that are not submitted Since Adams 2.0, without delegation, no organization can access whereabouts that are not submitted O deny access to custodial organization Image: State Constant State Constate Constant State Constant State Constant

2.4 PRINT ALL

Some ADAMS pages feature a **print** button. It allows you to easily print out the page being displayed on screen, including the data within the non-displayed tabs. This provides a simple way to create a hard copy of a record in the system.

- Simply click the print button that appears when viewing a record in either view or edit mode. Your computers print dialog box will then appear (adjusting the left and right margins may be necessary to ensure the page does not get cut off). The data will be printed out as a screenshot of what appears on screen.
- Please note that when printing in edit mode, the printout will be exactly as it appears on the screen even if it the data hasn't been saved. To be sure that the data printed is what is in the system, it is recommended to print in view mode only.
- The pages that have this feature are:
 - o TUE
 - o Test

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3 Messages

Messages		create message	help	close
 Message centre Message received sent archived received (14) sent sent archived 	Messages & Notifications			

Athlete users can send messages to:

- Every administrator of his organization;
- Every other organization which has access to him and which has at least one user with the "message" notification type;
- Their agent(s).

3.1 How to Create Messages:

1. Go to the Messages section

_ My zone	
Message 12 Notifications No new messages	Useful Links
	WADA - World Anti-Doping Agency
My Profile	
My whereabouts	

2. Click Create New message



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3. a New message window will open, click "To" to select the users you would like to contact



- a. Select your recipient
- b. Click add
- c. Save
- 4. enter the subject and the body of the message and click send



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3.2 VERIFY THE STATUS OF A MESSAGE

1. Go to the sent folder

Messages	create message help close
Message centre Message received sent (1) archived received (14) sent archived archived	Messages & Notifications

2. Click the message subject to open it.

Messages				create message	help close
Message centre Message Sent (1) archived Notification Sent archived Archived	message ser	t 🗳 (WADA) Chaya Ndaye (WADA) WADA, Administrat Message subject	Subject Message subject	create message Date/Time 05-Feb-2008 15:45 GMT (read	help close () archive [D[851978] Message ID
	Subject Content Message body	Message subject			Message ID

- a. From the details of the message you can retrieve the following information:
 - Verify if the receiver read the message: Next to the receiver's name the system will display Read or Unread
 - Get the message ID: that ID can be used to quickly retrieve messages or notifications for the ADAMS homepage.







3.3 QUICKLY RETRIEVING YOUR MESSAGES

1. Go to the ADAMS homepage, enter the message ID and press enter. The message ID is included in the email notification you received if your account is setup for it.



2. The system will open the message

3.4 DELETING / ARCHIVING YOUR MESSAGES

3.4.1 TO DELETE A MESSAGE

- 1. Go to the message (in any of the folders)
- 2. Select the box in the left (or use the select all option)
- 3. Click Delete

3.4.2 TO ARCHIVE A MESSAGE

- 1. Go to the message (in any of the folders)
- 2. Select the box in the left (or use the select all option)
- 3. Click Archive

Selec	t all sent 🗳		
	Sender	Subject	Date/Time
*	Betty, Boop (WADA)	Message subject	<u>05-Feb-2008 15:45 GMT</u> (read)
delete	archive 2		

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4 NOTIFICATIONS

Notifications are either manually or automatically sent by ADAMS to the different users. Each notification includes:

- A sender: user that made the action
- Recipients: the athlete
- Reference link: link to the record (TUE, Whereabouts)
- Subject: notification subject
- Content: related information

4.1 AUTOMATIC DELETION OF NOTIFICATIONS

Received and sent notifications are automatically deleted after 42 days. Furthermore, all received unread notifications in excess of 300 will be deleted. To avoid the automatic deletion of notifications, you can move them to the archive folder.

The following notifications can be received by an athlete:

4.2 WHEREABOUTS SUBMISSION CONFIRMATION

This notification is sent whenever you as the athlete, your agent or your organization user submits your whereabouts.

For <u>Quarterly</u> submission:

Sender	mohan lal (WADA)	ID[1811713]
Recipients	lal, mohan (Read - 03-Dec-2008 20:26 GMT)	
Reference Link	Whereabouts Quarter	
Subject	AUTO: Whereabouts submitted!	
Content		
Thanks for submitting	your whereabouts for Q1-2009	

4.3 WHEREABOUTS ACCESSIBILITY MODIFICATION

When access of the Custodian organization to your Whereabouts details that are <u>not</u> submitted is granted/revoked by *the administrator of your Custodian*:

• Subject: AUTO: Custodian organization has taken/released access to your Whereabouts that are not submitted!

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• Message: Your Custodian organization <short name> has taken/released access to your Whereabouts that are not submitted!

4.4 TEAM WHEREABOUTS MODIFICATION

When a Team manager of a team you are a member of modifies the team whereabouts (affecting your individual whereabouts calendar):

- **Subject:** AUTO: Whereabouts modified by a team manager(s)
- Message: Your whereabouts have been updated due to some modifications done in team (s) you are member of.

4.5 TUE STATUS MODIFICATION

Is sent by the system every time the sporting organization to whom you submitted your TUE, modifies the status of your TUE-application.

Subject:

AUTO: TUE has been modified: T-7239 TUE reference number

Message:

TUE has been modified!

When you submit your TUE-application, your Sporting organization will receive a notification:

- Subject: AUTO: Athlete submitted a TUE: T-7239
- Message: Athlete submitted a TUE!

If there are no users within the Sporting organization with the specific notification type set up, a warning message will be returned to you to inform you.

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4.6 TUE APPROVAL / REJECTION / INCOMPLETION / IN PROCESS

Every time a user of the sporting organization sets the status of your application to approved, declared, rejected or marks your TUE status incomplete or 'in process' you will receive one of the notifications below.

In the cases of an Approved status, the other organizations with access to your record (including your Custodian organization if different from the Sporting organization) and WADA receive the notification.

Subject: AUTO: TUE has been rejected: T-7239 Message: TUE has been rejected! Subject: AUTO: TUE has been approved: T-7239 Message:

TUE has been approved!

Subject:

AUTO: TUE has been cancelled: T-7239

Message:

TUE has been cancelled!

Subject:

AUTO: TUE is incomplete: T-7239

Message:

TUE is incomplete!

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4.7 ACCESSIBILITY NOTIFICATION

You will receive an accessibility notification when:

□ Access is granted to an athlete agent

When an athlete agent obtains access to an athlete, the athlete will receive the following notification -

Subject:

AUTO: Add access to an athlete agent

Message:

The agent added is : Lastname firstname

□ Access is revoked from an athlete agent

Subject:

AUTO: Remove access from an athlete agent

Message:

The agent removed is: Lastname firstname

□ When your Custodial is transferred to another organization

Subject:

AUTO: New custodial organization

Message:

Your new custodial organization is: CCES - Canadian Centre for Ethics in Sport

- □ When an organization is removed from your access list
- Subject: AUTO: Remove from access list an organization
- Message: The removed organization is: CCES Canadian Centre for Ethics in Sport
- When your username is locked after three unsuccessful attempts at login, the administrator from your custodian organization receives the following notification:
- Subject: User was locked
- Message: User Last name, First name (username) was locked.

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5 MY PROFILE

The **My Profile** link allows you to view and update your demographic profile, keeping all address and telephone details accurate and current.

It is strongly recommended to enter and save your **email address** in your ADAMS profile. This would allow you to use the **Forgot Password** option on the ADAMS login page (which sends a temporary password to the email address in your profile), should you experience issues with your ADAMS password. See point 5. below.

5.1 VIEW / EDIT YOUR PROFILE INFORMATION

1. Click My Profile



2. Review your profile or modify your contact details by clicking on the **Edit** button in the top right corner of the screen

Athlete Profile	9				edit
These sect	tions cannot	be edited:			
Last name Adams	*	First name Adam	*	ADAMS ID# ADADMA71640	Gender * * Male
Accreditation	n# IF ID#	NF I	D#	NADO ID#	BP ID# BPS26K22
Date of birth		Age	Preferred	i Name	Former last name
21-Nov-1988		23			
	Nationalities	*		Disabilities	
	AUSTRALIA				
	Sport Nationa AUSTRALIA	lity*		Disability Clas	55

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• These sections can be edited:

No photo	Contact Details & SMS Setup Phone type Phone Number Mobile	
upload photo	adams.adam@yahoo.com	Email
Mailing Addr Please select	ess your mailing address:	
Residence	new edit	
Lake view 2 Sydney , Ne AUSTRALIA AUS45-NH8	3 w South Wales	

- 3. Click **upload photo** to add a photo to your profile: image files should not exceed 1 MB in size and must be of type gif, jpeg, jpg or png.
- 4. Click **add phone number** to enter a new phone number to your profile, and then select the type from the drop-down box.
- 5. Enter you contact **e-mail address**: (the 'E-mail' button redirects you to e.g. MS-Outlook). Entering an email address in your ADAMS profile serves two purposes:
 - a. Should you experience problems with your ADAMS password, you can ask ADAMS to send you a temporary password to the email address in your profile. This is done through the **Forgot Password** link on the ADAMS login page.
 - b. Every time a notification is sent to you in ADAMS (for example following your whereabouts submission, or TUE approval, etc.), you can ask ADAMS to send you an email at this address. See the section on Email Notifications in this guide for more details.
- 6. The **mailing address** is the place where you are certain that any mail will be brought to your attention immediately and it is used by you Anti-Doping Organization to contact you whenever necessary, including for whereabouts purposes.
 - Select the type of address you are about to enter from the Type drop down list.
 - Enter a description of the address you are adding, and then complete the form with the relevant address information.
 - The country and region fields are drop down pick lists that you select from.
 - Click the **Save** button for the address form
- 7. Click the **Save** button for the page, there is one located at both the bottom and the top of the demographic page for your convenience.

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Version 3.2

Activating SMS



If your custodian organization accepts SMS messaging for whereabouts updates in ADAMS, you can register and activate the SMS option on one or more mobile telephone numbers in your profile. To do this:

- a. Click [My Profile], and then click [Edit] in your Athlete Profile page.
- b. Under Contact Details & SMS Setup, make sure your mobile telephone number is entered correctly; otherwise click [add phone number], select the [Mobile] Phone type, and enter the Phone number to be recorded for SMS service. Click [Save].
 Here are some examples of valid telephone number formats for SMS use (all phone numbers must start with the country code):
 - o +1 514 555 1212 (North America)
 - o +33 412 3456 (France)
 - o +44 778 155 5666 (United Kingdom)

Contact Details & SMS Setup					
Phone type	Phone Number				
Mobile 💌	15146535514	use SMS			
add phone number					

 c. Check the [use SMS] checkbox for the mobile telephone you wish to register for SMS service. *If the checkbox is not shown, your organization is not set up to support SMS.* The [Activate] button will appear, along with a WARNING message.

Contact Details & SMS Setup		/			
Phone type	Phone Number			- K	
Mobile 🔽	15146535514	🛛 🗹 use SMS	US based mobile	activate	WARNING: Your
		mobile phone the "activate" process before	number has not yet bee button to perform this e ADAMS can process w	n activated step. You m hereabouts	for SMS. Please click on nust complete this supdates via SMS.
add phone number					

d. Click the **[activate]** button. ADAMS Whereabouts will then send an SMS message containing a three-digit activation code to the mobile telephone number being registered. The message will instruct you to reply via SMS with the three-digit activation code.

Contact Details &	SMS Setup	
Phone type	Phone Number	
Mobile 🗸	15146535514	☑ ☑ use SMS □ US based mobile SMS activation started on 29-Aug-
		2012 18:26 GMT. Athlete must reply via SMS (to S +447781470093) with activation code 704 to validate.
add phone number		

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- e. You should reply back via SMS with the three-digit code within 24 hours; otherwise the activation code will expire and you will have to reactivate the connection in ADAMS over again. The activation instruction contained in the SMS will also appear on the ADAMS page until the process is complete.
- f. Once you have replied with the correct activation code you will receive an "Activation Confirmed" acknowledgement via SMS from ADAMS Whereabouts.
- g. The status **"Activated"** will be displayed in ADAMS next to the mobile telephone number you have successfully activated for SMS Whereabouts. At this time you may start sending Whereabouts updates to ADAMS via SMS.



h. ADAMS will send an SMS confirmation every time it receives a whereabouts update via SMS. The message will read: "ADAMS Whereabouts: Message received on dd-mmmyyyy hh:mm GMT. Your custodian organization will process its content." ADAMS will also display an updated status instead of the "activated", next to the Use SMS checkbox on the Athlete Profile page: the status message will read "SMS-update received on dd-mmm-yyyy hh:mm GMT." and will overwrite any previous status message.



i. You can at any time disable SMS for a specific telephone number by editing your profile and un-checking the use SMS checkbox, then clicking save. Once SMS is disabled on a specific telephone number, you must follow the above procedure if you wish to reenable SMS on the same telephone number.

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j. You can also reactivate the validation procedure at any time by clicking the **[reactivate]** button if you suspect that there are issues with SMS messages going through the mobile network.

Contact Details 8	a SMS Setup			
Phone type	Phone Number			
Mobile 💌	15146535514	🛛 🗹 use SMS	🔲 US based mobile 📕	reactivate SMS update
		received on 2	9-Aug-2012 21:21 GMT	
add phone number				

ADAM Whereabouts SMS phone number:

- ADAMS Production (<u>https://adams.wada-ama.org</u>) :+44 7781 480710
- ADAMS Training (<u>https://adams-training.wada-ama.org</u>):+44
 7624 802848

5.2 ENABLING SMS

The SMS feature in ADAMS makes it simple for athletes to submit Whereabouts updates using a mobile phone, smart phone, or PDA. While athletes are still required to enter Whereabouts into ADAMS on a quarterly basis, the SMS feature facilitates updates, especially when Internet is not available.

Please refer to **Activating SMS** in Section <u>View / Edit Your Profile Information</u> for detailed instructions on how to activate the SMS option in ADAMS for a mobile telephone number.

How it works: An athlete enters a short message describing his or her change of plans and sends this via SMS to the ADAMS Whereabouts Number. Upon receipt, ADAMS posts this message as an attachment in the athlete's Whereabouts calendar. This message is added as an attachment to today in the athlete's whereabouts calendar. A "SMS Whereabouts Notification" is automatically sent to the anti-doping organization's Whereabouts coordinator indicating that an SMS message has been received from the athlete. The notification contains a link to the received message. When the Whereabouts coordinator opens the notification, the athlete's record will be automatically retrieved and the corresponding month's Whereabouts calendar will be displayed on the screen. The Whereabouts coordinator will update the athlete's calendar per instructions contained in the SMS attachment.

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You will notice other Tabs on your Profile page:

5.3 SPORT/DISCIPLINE

The **Sport/Discipline tab** lists the sports practiced by you as an athlete, the International Federation(s) and National Federation(s) you are affiliated with, Registered Test pool information, the Team/Groups you are a member of. This information has been entered by your Custodian organization and other Anti-doping organizations, you only have Read access (you cannot edit this information).

Demographic	Sport/Discipline (1)	Security				
		Sport/Discipline				
Sport-Discipline		Active u	intil	IF		
Dancesport Latin						
		Test Pool				
Organization		Name	Start Date	End Date		
AFLD - Agence Fran	AFLD - Agence Française de Lutte contre le do					
IDSF - IDSF		Other				
WADA - World Anti-E	oping Agency	International				
		Teams/Groups				
To any ICourse Manage		Oversistist				
Mohan	sam/Group Name Organization					
Honan		WADA - World	And Doping Agency	r		

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5.4 SECURITY

The **Security tab** displays the list of the organizations that have access rights to your ADAMS file, and also indicates which organization has a 'whereabouts custodial' role for you as an athlete within the system. If the custodial organization changes for some reason, you will receive a system generated notification, (assuming you have an ADAMS user account). As well, each time an organization is added or removed from your access list, a notification will be sent.

In release 3.2, within the framework of the Athlete Biological Passport (ABP) the concept of a *Passport Custodian* organization has been introduced.



You will be assigned a Passport Custodian: by default this is the International Sports Federation (IF) in charge of your sport. If the IF doesn't have an Active status in ADAMS, the NADO associated with your sport nationality will assume the Passport Custodian role (provided they are Active in ADAMS). If neither your IF(s) nor your NADO has an Active ADAMS status, there won't be a Passport Custodian attributed to you in ADAMS.

Demographic	Sport/Discipline (2)	Activities (2)	Security	
lisername:				
ID Address:				
Lact login date:				
Lust login dute.				
Where shouts au	stadion anappizatio			
WADA-AMA - World	Apti-Doping Agency d	atolic		
Stock Exchange Tow	er	Contact:		
800 Square Victoria S	Suite 1700	Email:		
Montreal Quebec CAI	NADA H4Z1B7	Phone:		
Web site: <u>http://www</u>	w.wada-ama.org	Fax:		
Can access whereal	bouts that are not subm	itted		
athlete has no user	account			
(Passport custod	ian organization)		
CHINADA - Chinese	Anti-Doping Agency de	etails		
No.1 , An Ding Road		Contact:		
An Ding Men, Wai		Email:		
Web cite: http://www	eijing CHINA 100029 w obinada on	Phone:		
web site, <u>http://ww</u>	w.ormidua.ori	Edo.		

This tab also displays any other non athlete personnel entered into ADAMS as an agent or representative for you. This might be your coach, trainer, manager, relative or medical

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practitioner. Each time a so-called athlete representative is added and linked to you as an athlete, ADAMS will generate and send a notification to you.

This tab also displays your Athlete doctors: Doctors with a proper username can login ADAMS and help you entering your TUEs. These Athlete doctors will have limited access to your data, but they can be granted access by your custodian organization to enter TUE data on your behalf.

List of athlete doctors

Doctor, Athlete Email:<u>athlete@doctor.com</u> Mobile: 123.456.7890

To have any content changed, please contact your custodial organization.

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Demographic Sport/Discipline (1) Secu	rity
Username: betty	
IP Address: 66.110.7.43	
Last login date: 26-Nov-2008 20:28 GMT	
Whereabouts custodian organization	
WADA - World Anti-Doping Agency	
Stock Exchange Tower	Contact: Chaya Ndiaye
800 Place Victoria (Suite 1700) P.O. Box 120	Email: <u>chaya.ndiaye@wada-ama.org</u>
Montreal Quebec CANADA H4Z 1B7	Phone: +1 514 904 9232
Web site: http://www.wada-ama.org	Fax: +1 514 904 8748
Other organization(s) with access	
AFLD - Agence Française de Lutte contre le dopage	
39 rue Saint Dominique	Contact:
	Email:
Paris FRANCE 75007	Phone:
Web site: <u>http://www.cpld.fr</u>	Fax:
IDSF - IDSF	
	Contact:
	Email:
	Phone:
Web site:	Fax:
List of athlete agents	
List of asthma doctors	

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6 MY ADDRESS BOOK

Your address book stores all the addresses to be used in your whereabouts calendar. It also stores your mailing address, used in your profile.

-	ADA	MS	J		
fi	GO BACK	0	MY WHEREABOUTS		MY ADDRESS BOOK
My Whereabouts W			Whereabouts	Guide	e

6.1 WHAT CHANGED SINCE ADAMS 2.3

Addresses replace the **location descriptors** that were used in ADAMS 2.3. The major difference is that an address is not linked to a whereabouts category. Therefore the same address can be used as an overnight accommodation, a regular activity, etc.

Addresses remain in the address book as long as they appear in the past whereabouts calendars. Therefore it is no longer required to copy them from the previous quarter every three months. They will be automatically purged from the address book if they are no longer used in the past quarters, accessible from the athlete tree.

All addresses used in your whereabouts calendars prior to ADAMS 3.0, and mailing addresses located in your profile, have been migrated to your address book.

All addresses used in team whereabouts calendars have been migrated to the address book of each team.

6.2 ADDRESS BOOK PAGE

Clicking the Address Book link – either on the banner or the athlete tree – brings up the address book page:

New	•
Biological results	
TUEs	
Address Book	
: H:: Where a boute	

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New

ZAD	Adams, Adam : Help : Logout							
📅 🛛 GO BACH	MY WHEREABOUT	S 🚪 MY A	ADDRESS BOOK					
My Address	My Address Book							
Label A	Address	City	Region	Country	Postal code/Zip	Phone	Last Used	
Training 1	Sports Avenue 34 Olympic Complex	London	ENG: London, City of	UNITED KINGDOM	LO-90B/Z	+ 111 111 111 + 111 111 222		×

You can click the heading of the column by which you want to sort. You can click it again to toggle the sorting order between ascending and descending, as shown by the arrow.

Date / Time	~	60-N

Last Used 👻

6.3 CREATING AN ADDRESS

You can click the New button, in the upper-right corner of the Address Book page, to create a new address entry. The New Address pop-up will be displayed:

Label *		Address Line 1 * Sports Avenue 34 Address Line 2	
Training 1			
Phone Number 1			
+ 111 111 111		Olympic Complex	
Phone Number 2		City *	
+ 111 111 222		London	
Additional Information		Country * Region	Region
National Stadium	*	UNITED KINGE	n, Cit
		Postal code/Zip	
	Υ.	LO-90B/Z	

All mandatory fields are indicated with an asterisk (*):

- Label (mandatory): this label will appear on the whereabouts calendar. The label must be unique. For example: "Home", "Gym", "Stadium", etc.
- Address Line 1 and 2 (line 1 is mandatory)

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- City (mandatory)
- Region: this can be for example a province, a state, department
- Country (mandatory)
- Postal / Zip
- Phone Number 1 and 2
- Additional information: this field could contain, for example, instructions on how to find the address, etc.

6.4 EDITING AN ADDRESS

You can edit an entry in your address book. Just click any entry on the list to bring up the Edit Address pop-up.

84	EDIT ADDRESS		×
	* REQUIRED INFORMATION		
	Label *	Address Line 1 *	
	Gym	123 Main St.	
	Phone Number 1 🛸	Address Line 2	
	407-481-5820	Building 3 Suite 4	
	Phone Number 2	City ±	
	407-484-5820	Orlando	
	Additional Information	Region ±	
	Gold's Gym Area. Workout 30	Florida 💌	
	minutes every 2 days.	Country * Posta/Zip *	
		United State: 💙 32918	
		Save	

You can make changes to any address field, then click **Save**. Otherwise, clicking **Cancel** or the close icon (**x**) in the upper-right corner will cancel any change and close the pop-up.

The mandatory fields are indicated with an asterisk next to their label. The Label field must be unique; if it already exists in the address book, an error message will ask you to change it.

If the original address was used in past whereabouts entries, then it will remain in the address book; the label of the old address will automatically be appended a numeric suffix to differentiate it from the current version. *Past whereabouts entries cannot be changed.*

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For example, if you change an address labeled "Home" from "123 First Street" to "456 Second Street" and save:

- If the "123 First Street" address was used in past whereabouts, it will be retained in the address book; its label will automatically be changed to "Home-1" (or "Home-2", etc.);
- The "456 Second Street" address will be saved in the address book with the label "Home".

If the address is used in upcoming whereabouts entries, you will be asked to confirm whether or not those whereabouts entries should be modified as well:

WARNING	×					
You are about to modify an address used in upcoming whereabouts entries. These entries will therefore be modified in the calendar and you will need to resubmit the whereabouts quarter.						
Click "OK" to proceed, Click "New Address" to create a new address, otherwise click "Cancel".						
OK New Address Cancel						

Clicking Confirm will automatically change the address on all upcoming whereabouts entries in the calendar.

6.5 DELETING AN ADDRESS

You can delete an address from the address book. To do so, click the delete (x) icon, in the rightmost column of the address list. A pop-up window will ask you to confirm the deletion.



If the address is used in upcoming whereabouts calendars, a dialog will remind you that future whereabouts entries will also be deleted. Click yes to delete all upcoming whereabouts entries using this address, or click Cancel to abort the deletion of the address. *Past whereabouts entries cannot be deleted.*

	VARNING		~
١	'ou are about to delete the s	selected address. Are you :	sure?



7 ATHLETE WHEREABOUTS

7.1 INTRODUCTION – WHEREABOUTS REQUIREMENTS

The Whereabouts function in ADAMS allows the athlete to enter and submit their whereabouts information on a quarterly basis.

If the athlete is part of a Registered Testing Pool – either a National or International - then the whereabouts requirements are enforced by ADAMS. These requirements are based on the current <u>International Standard for Testing (IST)</u>, available on the WADA Web site:

- A 60-minute time slot must be entered for each day in the quarter where the athlete has to be available and accessible for Testing at a specified location. This time slot must take place between 06:00 and 23:00.
- An overnight accommodation must also be entered for each day in the quarter.
- The athlete must enter the competitions that occur for a given quarter.
- The athlete must also enter their regular activities for the quarter: training, work, class etc.

7.2 ENTERING WHEREABOUTS – GETTING STARTED

If the athlete is *not* included in a Registered Testing Pool, continue with Step 8 below. Non-RTP athletes are not required to enter whereabouts as per the IST. However they should follow your organization's requirements, if any.

To enter whereabouts in ADAMS for an athlete:

Click any of the quarters displayed in the left side of the screen or click "My whereabouts" link:

Adams,Adam	
New 👻	
Biological results TUEs	
Address Book Whereabouts 2012-Q2, Not Submitted 2012-Q1, Not Submitted 2011-Q4, Not Submitted	My whereabouts 2011-Q4 The quarter 2011-Q4 is overdue, you should submit it immediately.

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1. This will open a new window showing the Whereabouts information.

ADAMS		Adams, Adam : Help : Logout
🕂 GO BACK 🔍 M	Y WHEREABOUTS MY ADDRESS BOOK	
My Whereabouts	Whereabouts Guide	Show this Guide every time I access My Whereabouts 🛛 Go To Calendar
2011-Q4 Status: Not Submitted	1 Introduction	+
Please select and confirm your mailing address for this quarter.	2 Mailing Address	Click here to select and confirm your mailing address for this quarter.
The quarter 2011-Q4 is overdue, you should submit it immediately.	3 Overnight Accomodation	Click here to view the list of dates missing/too many an Overnight Accommodation entry.
Dates in red in the calendars below	4 Competition	Click here if you have no Competition this quarter.
Guide for assistance.	5 Regular Activities	Click here if you have no Regular Activity this quarter.
Submit	6 60-Minute Time Slot O	Click here to view the list of dates missing or too many a 60-minute time stot.
Mailing Address	7 Submission	+
Whereabouts Guide ?		
Filter By: +		
2011-Q4 -Not Submitt -		
October		
SMTWTFS		
2 3 4 5 6 7 8		
9 10 11 12 13 14 15		

 The Whereabouts Guide will appear in the new window; you can also click the Whereabouts Guide Link in the left area of the screen (the "Quarter Area") to toggle its display on and off.

Whe	reabouts Guide	Show this Guide every time I access My Whereabouts 👽	Go To Calendar
1	Introduction		-
	Welcome to the Whereabouts Guide This Guide is intended to assist you in providing your whereabouts information in accor show you how to use ADAMS to submit your whereabouts and provide more information to you as a checklist for completing your whereabouts submission.	dance with the anti-doping rules of your sport. The steps outlined in the G a about the rationale behind the various requirements. The Guide is alway	uide will rs available
	If at any time you wish to leave the guide and begin to enter your whereabouts informati screen. You can also go to a specific date by clicking the date on the mini three month o	on, you can click the green Go to Calendar button in the upper right hand c calendar on the left hand side of this page.	corner of the

To select and confirm a mailing address for the quarter (used by your Anti-Doping / Sports Organization to contact you whenever necessary), click the **Mailing Address** tab in the Quarter Area; next, in the Mailing Address dialog, select a mailing address from the drop-down list, click the "I confirm..." checkbox, then **Save**.







The mailing address link will turn "green" once it has been confirmed.

 If the athlete has no competitions for the quarter, select the Competition – Step 4 of the Guide – and click the link in the section header (*"Click here if you have no Competition this quarter."*). In the Missing Whereabouts dialog, click the I do not have any competition checkbox, provide a reason and then Save.

You omitted to enter Co You can click the Cance the missing whereabou please tick the checkbo	mpetition and Regular Activities whereabouts for 2012-01 I button to return to your whereabouts calendar and enter its. If you do not have such whereabouts for this quarter, x(es) below, enter a valid reason, then click Save.
Competition Where	eabouts
I do not have any com	petition this quarter.
Reason	
Regular Activities	Whereabouts
I do not have any regu	lar activity this quarter.
Reason	

- If the athlete has no regular activities (such as training) for the quarter, select the Regular Activities – Step 5 of the Guide – then click the link and follow the same instructions as in the previous step.
- 5. To start creating a whereabouts entry, click the Go to Calendar button in the upperright corner of the Guide, or



6. Click any non-past date in one of the mini calendars to the left.

October						
S	M	Т	W	Т	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					
November						
S	М	Т	W	Т	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			
		De	ecemb	er		
S	Μ	Т	W	Т	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31



Once in the calendar view, click the "new" button and select "New Entry", or



Click any blank, non-past date in the calendar

New Entry	×	
Address	▼ New	10
Category	Select a Category	
Date	17-Nov-2011	
Recurrence	None	17
Start Time	All Day	
End Time	4	
60-Min Time Slot 🔇		
	Save Cancel	24

In the **New Entry** pop-up, select an address (or create a new one as indicated in the address book section) and a category; enter the recurrence information and a 60-minute time slot if applicable, then click **Save**.

New Entry		×
Address	Residence New	
	Green Hill 75 London , ENG: London, City of UNITED KINGDOM LO89-YU7	
Category	Overnight Accommoda	
Start Date	17-Nov-2011	
Recurrence	Entire Quarter	
End Date	31-Dec-2011	
60-Min Time Slot 🔇		
	Cancel	





7. Repeat this step until all days in the quarter have an overnight accommodation entry– shown at the bottom of each day with an orange background.



You may assign your 60-minute time slot to your overnight accommodation, if you wish.

Travel Entry: If you are unable to provide an overnight accommodation or to indicate a 60-minute time slot because you are travelling, you may create a travel entry. To do so, repeat the step 8 and in the address drop-down list, select travel. You will be asked to confirm if that is the case:

A	WARNING	×
	A travel entry may only be used if you are unable to provide either: - a 60-minute time slot between 6:00 A.M. and 11:00 P.M., or - an overnight accommodation. If you are able to provide this information, please click Go Back and enter it. Otherwise if you are unable to comply due to extensive travel plans, click Confirm to continue.	
	Confirm Go Back	

Complete the information as it may correspond.

New Travel Ent	ry	×		
Category	Overnight Travel	•		
Transportation Type	Air	•		
Carrier	Airline			
Routing No.	AR123			
Departure Location	Montreal			
Date / Time	22-Nov-2011 22:00			
Arrival Location	London			_
Date / Time	23-Nov-2011 06:35		17	
Details	۵. ۳			
	Save	Cancel	Air	×





All travel entries will be shown in the calendar with a "plane" icon.

8. Repeat as in step 7 to enter all competition whereabouts of the athlete for the quarter, if any.

Ne	ew Entry		×
	Address	Competition 1	
		Lake view avenue 34 London , ENG: London, City of UNITED KINGDOM	
	Category	Competition	
	Date	21-Nov-2011	
	Recurrence	None	
60)-Min Time Slot 🔇		
	s	Cancel	

You may assign your 60-minute slot to your competitions, if you wish. All your competitions will be shown in the calendar in "green".

21	
Competition 1	

9. Repeat as in step 7 to enter all regular activities whereabouts of the athlete for the quarter, if any.

New Entry		×
Address	Training 1	
	Sports Avenue 34 Olympic Complex London , ENG: London, City of UNITED KINGDOM LO-908/Z	
Category	Regular activities	
Start Date	23-Nov-2011	
Recurrence	Weekly	
	S 🗖 M 🦱 T 🔽 W 🖱 T 🖉 F 🥅 S	
End Date	15-Dec-2011	
Start Time	09:00 🔲 All Day	
End Time	12:00	
60-Min Time Slot 🔇		
	Cancel	

You may assign your 60-minute slot to your regular activities, if you wish. All regular activities will be shown in the calendar in "yellow".







Attachments: You can indicate additional details for your whereabouts, such as hotel or training schedules; however, this does not replace the need to complete the above indicated categories. To make an attachment, click the "new" button and select "new attachment"



Provide a name for the attachment, indicate a date (an attachment is valid for a single day only); then select a file from your computer and save.

New Attachmen	t ×
Label	Training Scedules
Start Date	18-Nov-2011
End Date	18-Nov-2011
Attachment	C:\Users\dtv\De Examinar
	Save Cancel

Attachments will be shown as a paper clip icon



To view or edit the attachment, click the paper clip icon

View Attachmen	it	×
Label	Training schedules	
Start Date	18-Nov-2011	
End Date	18-Nov-2011	
Attachment	demographic - new person	





10. Once all whereabouts entries are created, make sure that all days in the quarter have a 60-minute time slot (shown as a small clock icon on the right of the entry).

21	
Competition 1	13:00 🔇

To add a 60-minute time slot to an entry, click the entry; in the pop-up, click the checkbox and enter the start time, then save.



11. Review the mini-calendar on the left: all dates with invalid or missing data will be highlighted in red.

November								
S	М	Т	W	Т	F	S		
		1	2	3	4	5		
6	7	8	9	10	11	12		
13	14	15	16	17	18	19		
20	21	22	23	24	25	26		
27	28	29	30					

Placing the cursor above the date will display a message indicating the error(s).

5	_6	7	8	
12	Plea	ase ei	nter a	60-min. time slot
19	20	21	22	
26	27	28	29	

The whereabouts guide also provides information on what is missing. All "errors" are displayed with a red icon

Click here to view	the list of dates	missing or too man	v a 60-minute time slot.	Cha +
0101111010101011	THO HOL OF GUILDE	ring of too man	a do manato amo diot.	

Click the date to display it on the main calendar and fix the error. Once you have entered all the information, click the submit button. If you cannot click it, that means that there is still some missing information.

My Whereabouts				
2011-Q4 Status: Not Submitted				
The quarter 2011-Q4 is overdue,				
Dates in red in the calendars below				
contain errors; Please see the Guide for assistance.				
Submit				

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12. Submission: Once all data is entered and all errors are fixed, click the Submit button

Training 1 09:00 🕚

Once that you have successfully entered and submitted your whereabouts information, the status will be shown as submitted

My Whereabouts	
2011-Q4 Status: Submitted	

Modifications: After you have submitted your whereabouts information, you may edit it at any time. Just select the entry you want to modify and click "edit"; make the required change and save. The modified entries will appear with an orange exclamation mark icon

21	()
Competition 1	15:00 🔇

If the modification is made the same day of the occurrence, then the exclamation mark icon will be red.

17	•
Residence	06:30 🔿

Do not forget to always resubmit your whereabouts information after any modification/update



For more information:

- The Whereabouts Page
- <u>Whereabouts Entries</u>

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7.3 WHEREABOUTS - WHAT'S NEW IN ADAMS 3.0

Apart from the new look and feel of the whereabouts component, other enhancements were introduced in ADAMS 3.0 to facilitate the entry of whereabouts, and to facilitate the entry of whereabouts in compliance with the <u>IST requirements</u>.

7.3.1 WHEREABOUTS CATEGORIES

Some whereabouts categories are renamed while others are slightly changed:

The Daily Overnight Residence category now becomes Overnight Accommodation.
 Entries are still shown on the calendar with an orange background and a lodging icon

(E). Overnight accommodation is defined as the place where the athlete will sleep at the end of a given day. Therefore, overnight entries always appear as the last entry on any given day on the calendar. It is no longer possible to attach a 60minute time slot to these entries.

- The Training category now becomes Regular Activities; entries are still shown on the calendar with a yellow background. Training whereabouts should therefore be entered as a Regular Activity. Regular Activities not only encompass training activities, but also other regular routines like work, school and rehab.
- **Competition**: this category does not change.
- The **Other** category is now shown with a grey background.
- **Travel** is introduced as a special category. If an athlete has **all-day** travel plans that prevent them from entering an accessible 60-minute time slot, they must inform their custodian organization by providing their travel plans in this special entry. Likewise, if an athlete has **all-night** travel plans that would prevent them from entering a fixed and accessible overnight accommodation entry, they must inform their custodian organization by providing their travel details in this special entry.

Athletes are not required to enter travel plans in ADAMS if they are able to provide an accessible 60-minute time slot and overnight location for a certain day.

7.3.2 60-MINUTE TIME SLOT

60-minutes time slots are now shown on the whereabouts calendar with a clock icon (O), on the entry to which they are attached. The start time of the 60-minute time slot is shown

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immediately to the left of the icon. It also appears in the 60-Min. column of the List View, and on the Whereabouts Details Report.

RTP athletes are still required as per the IST to enter only one 60-minute time slot per day. The 60-minute time slot should be attached to an entry occurring between 06:00 and 23:00. It is not possible to enter a one hour testing slot period for Travel entries, only for the categories Other, Regular activities Overnight Accommodation and Competition.

7.3.3 RECURRING ENTRIES

It is now possible to enter recurring entries in the calendar. These are shown on the calendar with a recurrence icon. (••)

Recurrence can be defined as one of the following values:

- **Daily**: a start and end date must be selected;
- Weekly: a start and end date, and at least one weekday, must be selected;



- Entire quarter: same as daily, but automatically starts on the first, non-past date in the quarter, and ends on the last date in the quarter; start and end dates are disabled.
- **Specific dates**: you can select any date on the calendar picker for any given month; start and end dates are disabled.



7.3.4 ALL-DAY ENTRIES

Competition entries are by default defined as an all-day activity. Only whereabouts falling into the Regular Activity and Other categories can be either defined as an all-day entry, or

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6

as an entry with a start and end time. The duration for any whereabouts entry must be at least 60 minutes.

7.3.5 ATTACHMENTS

Attachments are still shown on the calendar as a paper clip icon, which appears in the upper-right corner of the day that it belongs to. Please refer to the Attachments section for more details.

7.3.6 <u>"MODIFIED" AND "MODIFIED TODAY" ICONS</u>

Once whereabouts are submitted, any change to a calendar day is tracked with the "Modified" and "Modified Today" icons. The icons appear in the upper-right corner of the day they belong to. They are shown as:

- An orange exclamation mark in a circle for days that were **Modified** after submission;
- A red exclamation mark in a circle for days that were Modified
 Today i.e. modified on the same day.

18	1

0 estimitor

Ø

9	•
8 ctivity	



7.4 THE WHEREABOUTS INTERFACE

7.4.1 THE WHEREABOUTS PAGE

The Whereabouts page includes two basic components: the **Quarter Area** in the left column, and the **Main Area** of the page.



The Main Area of the calendar displays the whereabouts information in one of the following views:

- the Calendar View, which includes a monthly, weekly and daily calendar;
- the List View;
- the Submission History, and
- the Notes and Activities View

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7.4.1.1 The Quarter Area

My	, WI	iere	abo	uts			
2010-Q4 Status: Not Submitted 2010-Q4 Whereabouts are overdue. Please submit immediately. Submit							
Wh	erea	bout	ts Gu	ide		?	
Filt	er Bj	y:				+	
20	010-0	24			~	-	
		6	ictobe	ar.			
S	М	Т	W	Т	F	S	
Ŭ					1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
31							
		No	ovemb	ег			
S	М	Т	W	Т	F	S	
					1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	20	20	21	78	79	30	
31		Da	aarab				
S	М	T	accamic M/	T	F	S	
					1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
31							

•

The **Quarter Area** is shown in the left portion of the Whereabouts page. It allows you to navigate through the quarters, submit whereabouts for a quarter, select a period to be displayed in the Main Area, filter its whereabouts entries and to confirm the athlete's mailing address.

It features the following components:

- Submission Area
- Whereabouts Guide
- Mailing address button
- Filter Area
- Mini-Calendar Area

7.4.1.1.1 The Submission Area

The Submission Area, located at the top of the Quarter Area, indicates the status of the quarter currently selected. The status is shown as **Not Submitted**, **Submitted**, or **Resubmission Required**, with a short message when applicable:

- **Not Submitted**: this is the initial status for any quarter, before whereabouts are submitted for the first time.
- **Submitted**: indicates that whereabouts were submitted and that no further action is required.
- Resubmission Required: indicates that some updates were done to the whereabouts calendar after a prior submission, and that the quarter must be resubmitted.

For RTP athletes: if the quarter is not submitted and no error is found, the **Submit** button is enabled to submit the quarter whereabouts. The same thing occurs whenever whereabouts entries are modified: the **Submit** button is enabled.

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My Whereabouts 2010-Q4 Status: Not Submitted 2010-Q4 Whereabouts are overdue. Please submit immediately. Submit



?

7.4.1.1.2 The Mailing Address Link

Clicking this link displays the Mailing Address dialog, which lets you select and confirm a mailing address for the quarter.

By default, the mailing address saved in the athlete profile is initially displayed in the Mailing Address dialog. Please refer to the Whereabouts Guide section for more details.

7.4.1.1.3 The Whereabouts Guide Link

This link toggles the display of the Whereabouts Guide in the Main Area of the screen.

Please refer to the Whereabouts Guide section for more details.

7.4.1.1.4 The Filter Area

A collapsible Filter Area allows you to filter the entries displayed on the calendar. Simply click the **Filter By** header to expand or collapse the filter area.

By default, all entries are displayed in the whereabouts calendar. You can pick which types of entries will be displayed:

A Search box at the top of this section allows you to enter a search string. The filter is applicable to the monthly weekly daily and list views.

7.4.1.1.5 The Mini-Calendar Area

A collapsible Mini-Calendar Area allows you to see all three months of the quarter at a glance and navigate to specific dates.

- (1) You can select any available whereabouts quarters from the quarter selection drop-down box at the top.
- (2) The mini-calendar collapses automatically when the filtering area is expanded, and vice versa. To

ew	S.					
						-
10-0	Q4			~	-	-(;
	C)ctobe	er C	111 25		
M	T	W	Т	F	S	
				1	2	
4	5	6	7	8	9	
11	12	13	14	15	16	
18	19	20	21	22	23	
The	ere is	an Ei	ror th	is day	/ 30	
	No	ovemb	рег	64 ⁽)		
M	Т	W	Т	F	S	
				1	2	
4	5	6	7	8	9	

17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						
		De	ecemb	ег		
S	M	Т	W	Т	Eš	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

10 11 12 13 14 15 16

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World Anti-Doping Agency • 800, Square Victoria, Suite 1700 • N Tel. +1 514 904 8800 • Fax +1 514 904 8650 • email: adams@wada-ama.org



Mailing Address

Whereabouts Guide

20

3

10

3



collapse or expand it, click the "-" or "+" icon in the upper-right corner.

- (3) For RTP athletes, any day in the quarter which has errors (for example, a missing 60-minute time slot or Overnight accommodation entry) is shown in red in the mini-calendar. To display a short message indicating the nature of the error, simply place your cursor over the day in error.
- (4) A yellow shade indicates the period displayed in the main calendar area either a specific day, week or month.
- You can click any day in the mini-calendar to display the corresponding month, week or day in the main calendar.
- Repeatedly clicking the same day in the mini-calendar toggles the view in the main calendar: from monthly to weekly, weekly to daily and daily to monthly.

7.4.1.2 The Whereabouts Guide

Whereabouts Guide ?

For RTP Athletes

A Whereabouts Guide is available to assist RTP athletes with their whereabouts entry. It ensures that all whereabouts are entered in the calendar for a given quarter in conformance with the IST (International Standard for Testing).

Where can I find more information about whereabouts?

For more information on the possible consequences of failure to provide this information or for being unavailable for testing at your designated 60-minute time slot, please contact your whereabouts custodian organization, which is listed in the security section in "My Profile". This anti-doping organization should also provide you with more information regarding your rights and responsibilities with respect to whereabouts information.

By default, the Whereabouts Guide is displayed every time you access a current or upcoming whereabouts calendar of an RTP athlete. To disable the automatic display of the Guide, unselect the "Show this Guide..." checkbox shown in the Whereabouts Guide title bar.

Show this Guide every time Laccess My Whereabouts

The Whereabouts guide is displayed in the main area of the whereabouts page. It includes seven sections. Each section contains instructions on how to enter the required whereabouts information, as required by the IST:



Whe	reabouts Guide	Go To Calendar
1	Introduction	-
	Introduction Title Information about your sport.	Show this Guide every time I access My Whereabouts 🗹
	Specify the sport for which you require a Therapeutic Use Exempti organization. Select the Sporting Organization to which you are app you are a national level athlete you apply to your National Antidopin your International Federation. You must specify the Registered Test	on (TUE). Specify the event if it is relevant or required by your sporting lying for this TUE. Unless specified otherwise by your sporting organization if g Organization (NADO) and if you are an international-level athlete you apply to ing Pool you belong to.
2	Mailing Address	• +
3	Overnight Accomodation	+
4	Competition	You are missing info for submission for this quarter. 🛛 😮 🕂
5	Regular Activities	+
6	60-Minute Time Slot	+
7	Submission	+

- **1.** Introduction: this section introduces the Guide.
- 2. Mailing Address: this section indicates how to enter and confirm the mailing address to be used in the course of the quarter. This mailing address will be used if there is a need to mail official communications to the athlete.
- **3. Overnight Accommodation**: this section indicates how to enter an overnight accommodation entry for each day in the quarter.
- 4. Competition: this section indicates how to enter competition entries for the quarter.
- 5. Regular Activities: this section indicates how to enter regular activities for the quarter.
- **6. 60-Minute Time Slot**: this section indicates how to assign a 60-minute time slot for each day in the quarter.
- 7. Submission: this section provides instructions for submission of your whereabouts.

If any whereabouts requirement is not met in one of the sections, its header displays an error message. Otherwise, a green checkmark indicating that the requirement has been met.



In addition to the error message in the headers of the whereabouts guide, you can also use the mini-calendar to quickly identify the days in error – shown in red.

The submit/resubmit button in the quarter area is not enabled until all requirements are met and all errors are fixed.

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7.4.1.3 The Calendar View

The whereabouts Calendar View is shown in the main area of the Whereabouts page. In the Calendar View, you can:

• View, create, edit and delete whereabouts entries

The Calendar View is displayed every time the Calendar View tab is selected.

Calendar View	List View	Submission History	Notes & Activities		Last Upd	ated 16-Nov-2011 21:18 GMT by	Adams, Adam
November 2011		▲ Day We	eek Month 🕨			New 🔻	Print
S	M	т		W	T .	F S	

By default, the monthly calendar is displayed for the month in progress. You can display the weekly or daily view of the calendar by selecting the corresponding button at the top of the calendar.

You can also navigate to a different month, week or day within the same quarter by clicking the left and right arrows on either side of the calendar selection bar.

niesien Vistory	llat	oo 8 Activit	tion
nission nistory	not	es a Acum	ues
 Da; 	y Week	Month 🕨	
Т		W	
	1		2
nission History	Not	tes & Activ	ities
▲ Day	Week	Month 🕨	
Т		W	
	1		2

7.4.1.3.1 Calendar Presentation

Whereabouts calendars are displayed as a **monthly**, weekly or daily view:





All calendar views feature the same characteristics:

- You can **click** a day or a whereabouts entry to create, view or modify the entry.
- You can click the **New** button in the upper-right corner of the calendar page to create a new whereabouts entry or click the arrow to create a new attachment. You can also click any blank area in the calendar to create a new entry.
- You can print a copy of the Whereabouts Details Report by clicking the **Print** button in the upper-right corner.

Submission History

4 Day Week

Notes & Activities

Month 🕨

- The upper-right corner of the calendar page shows the user name who **last updated** the calendar, with the corresponding date and time.
- Whereabouts entries are shown with the **background color** corresponding to their category: orange for Overnight Accommodation, green for Competition, yellow for Regular Activity, blue for Travel and grey for Other.
- The Overnight Accommodation and Travel entries are also shown wit standard right-justified icons.

ding	O∨ernight
for	Competition
r	Regular Activity
	Tra∨el
WILFI	Other
Trave	el 🛪

Overnight

Last updated 11-Dec-2010 16:54 GMT by Joel Lopez

New

Print

21

- The **Overnight Accommodation** entries always appear as the last entry at the bottom of any given day.
- **Past days** are shown with a grey background color. The whereabouts entries on past dates cannot be modified nor deleted.
- Attachments are shown as a paper clip icon in the upper-right corner of each day; placing the mouse cursor over the icon will show you the file name of the attachment in a tooltip. Please refer to the section on attachments for more details.
- The default **first day** of the calendar week is defined by your ADAMS Administrator. You can select either Sunday or Monday as the first day of the week by updating your user preferences.

Whereabouts Calendar - First day of the w	eek
Sunday	
© Monday	

This has no impact on other people's view of the same calendar. However, please keep in mind that other users may view their calendars with a different configuration than the one you are using.

To change your user preferences: Click the orange link with your name on the black taskbar, then select Monday from the "Start Day of the Week" radio button group.

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For the Monthly calendar view:

- When a given day contains more whereabouts entries that can be displayed, you can click the "**more**..." link to see a complete list of the whereabouts entries for that date.
- **Control-click**: you can hold down the control key while clicking, to select a series of days when creating a whereabouts entry.
- **Dragging**: you can also drag across a series of dates on the monthly calendar to create a recurring whereabouts entry.

For the Weekly and Daily calendar views:

- The period outside the regular testing hours (06:00 to 23:00) is shown with a grey background.
- Overlapping entries are shown side-by-side on the calendar.

7.4.1.4 The List View

To display the whereabouts List View, click the **List View** tab at the top of the Whereabouts page.

Calendar View	ist View	Submission History	Notes & Activities	1	ast Updated 17-Nov-20	011 23:17 GMT by Ad	lams, Adam
			2011-Q4			New 🔻	Print
Date / Time 🖌	^ 60-M	in. Category	Label	Address	Recurrence	Last Updated	
17-Nov-2011 06:00-08:00	06:00	Other	Residence	Green Hill 75, London, UNITED KINGDOM	Daily (1)	17-Nov-2011	×
17-Nov-2011 22:0018-Nov-20 06:35	011	Overnight Travel	Air	Airline AR123		17-Nov-2011	×
18-Nov-2011 All Day		Overnight Accommodation	Residence	Green Hill 75, London, UNITED KINGDOM	Daily (44)	17-Nov-2011	ж
18-Nov-2011 09:00-12:00	09:00	Regular activities	Training 1	Sports Avenue 34, London, UNITED KINGDOM		17-Nov-2011	×
19-Nov-2011 All Day		Overnight Accommodation	Residence	Green Hill 75, London, UNITED KINGDOM	Daily (44)	17-Nov-2011	×
19-Nov-2011 06:00-08:00	06:00	Other	Residence	Green Hill 75, London, UNITED KINGDOM	Daily (2)	1 <mark>7-</mark> Nov-2011	×
20-Nov-2011 All Day		Overnight Accommodation	Residence	Green Hill 75, London, UNITED KINGDOM	Daily (44)	17-Nov-2011	×
20-Nov-2011 06:00-08:00	06:00	Other	Residence	Green Hill 75, London, UNITED KINGDOM	Daily (2)	17-Nov-2011	×
21-Nov-2011 All Day	15:00	Competition	Competition 1	Lake view avenue 34, London, UNITED KINGDOM		17-Nov-2011	×

This view shows you a tabulated list of all whereabouts entries for a given quarter. It allows you to view, create, edit and delete whereabouts entries for the quarter. It also displays file and SMS attachments.

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Gym 2:00 - 4:00	Overlap C Activity 2:00 - 5:30	



Like the Calendar views, the List View also features a Print button which allows you to print a copy of the Whereabouts Details Report.

Please refer to the Whereabouts Entries section for more information.

7.4.1.5 Submission History

To display the whereabouts Submission History, click the **Submission History** tab at the top of the Whereabouts page.

Calendar View	List View	Submis	sion History	Notes & Activities	& Activities Last Updated 17		idated 17-Nov-2011 23:17 GMT by Adams, Adam
				2011-Q4			
Date / Time		~	User 🗸				
17-Nov-2011 23:08 GM	т		Adams, Adam		October	November	December

This view shows you a historical list of all submissions for a given quarter. It allows you to view a snapshot of the calendar status at the time of submission, for each month of the quarter.

7.4.1.6 Notes & Activities

To display the **Notes & Activities** view, click the Notes & Activities tab at the top of the Whereabouts page.

Calendar View	List View Submission History Notes & Activities		Last Updated 2	22-Nov-2011 17:42 GMT by Ada	ims, Adam
	2011-Q4				
Reference date	Activity	Туре	Posted By 💙	Last Updated 💙	
01-Oct-2011	quarter [2011-Q4] modified on 22-Nov-2011 between 17:39 GMT and 17:42 \mbox{GMT}	Whereabouts Modified	Adams, Adam	22-Nov-2011 17:39 GMT	•
01-Oct-2011	quarter [2011-Q4] modified on 17-Nov-2011 between 20:58 GMT and 23:53 \mbox{GMT}	Whereabouts Modified	Adams, Adam	17-Nov-2011 20:58 GMT	
01-Oct-2011	quarter [2011-Q4] modified on 16-Nov-2011 between 21:18 GMT and 21:31 GMT	Whereabouts Modified	Adams, Adam	16-Nov-2011 21:18 GMT	•

This view shows a list of all **notes** entered for a given quarter, and all **activities** generated by ADAMS:

• **Notes**: any organization user in ADAMS, with the proper access to a given athlete's calendar can view or enter or delete notes for a given quarter.





Version 3.2

Calendar View	List View Submission History Notes & Activities	WADA Notes & Activities	Last Updated	22-Nov-2011 17:42 GMT by Adams, Adam
	2011 - Q4			New
Reference date	Activity	Туре	Posted By 💙	Last Updated 💙
01-Oct-2011	quarter [2011-Q4] modified on 22-Nov-2011 between 17:39 GMT and 17:42 GMT	Whereabouts Modified	Adams, Adam	22-Nov-2011 17:39 GMT
01-Oct-2011	quarter [2011-Q4] modified on 17-Nov-2011 between 20:58 GMT and 23:53 \ensuremath{GMT}	Whereabouts Modified	Adams, Adam	17-Nov-2011 20:58 GMT
01-Oct-2011	quarter [2011-Q4] modified on 16-Nov-2011 between 21:18 GMT and 21:31 GMT	Whereabouts Modified	Adams, Adam	16-Nov-2011 21:18 GMT

• Activities: ADAMS automatically generates records of significant activities for each quarter of an athlete's whereabouts; for example: whenever whereabouts are modified, or whenever team whereabouts are entered by a team manager.

Notes and activity entries can be read by the athlete and any user with the access to the whereabouts calendar – such as team managers.

Notes and activities can be **signed**, which means that they are locked and can no longer be modified. This is indicated by a small padlock icon (\bigcirc) in the last column of the list.

Date	Time	Signed
22-Nov-2011	12:56	•••••

Activities generated by ADAMS are automatically locked and cannot be modified. To lock an entry, you must update it and *sign* it – i.e. enter your ADAMS password in the **Signed** field.

Reference date	Activity	Туре	Posted By 🗸 🗸	Last Updated 💙	
22-Nov-2011	Whereabouts	User Activity	Torres Villegas, Diego	22-Nov-2011 18:16 GMT	₽ Ø

If a note contains an attachment, the last column will show a paperclip icon.

By default, the list of notes and activities is shown in descending chronological order - the most recent entries appear first. To change the order of entries on the list, click any column header; clicking the same header repeatedly alternates the sort order from ascending to descending, and vice versa.





The list is paginated. If more entries exist, you can display other pages by clicking the icons at the bottom of the page:

- To go to the first page, click 些
- To go to the previous page, click
- To go to the next page, click
- To go to the last page, click

7.4.1.6.1 Viewing a Note or Activity Entry

To view a note or activity, click the entry on the list of the **Notes & Activities** view. This will display the View Activity pop-up.

ast updated by Torres Villegas, Diego from W/	IMA on 22-Nov-2011 18:00 GMT ADA-AMA on 22-Nov-2011 18:03 GN
Date/Time	Туре
22-Nov-2011 12:56	User Activity
Subjec	t
Whereab	outs
Whereab write the note here	outs

The pop-up shows the reference date and time, the type of entry, subject and body of the note. If the activity is not signed, and if you have write access to the Notes & Activities, you can click the **Edit** button to update it. See **Editing a Note Entry** for more details.

A "Record Signed" caption appears at the bottom of the pop-up if the entry is signed (and therefore locked).

Record SIGNED	Close
---------------	-------





7.5 WHEREABOUTS ENTRIES

You can create, view, edit or delete whereabouts entries from any of the Whereabouts Calendar views, or from the List View. The whereabouts quarter should always be resubmitted after any modification is made to the whereabouts entries.

Whereabouts entries added to a team calendar by the team manager need to be validated by each individual athlete. The athlete can accept the entry as it was created (default), remove the team whereabouts entry from their calendar, or enter a 60-minute time slot on a team whereabouts entry. The athlete must then re-submit their whereabouts quarter.

7.5.1 CREATING WHEREABOUTS ENTRIES

From the Whereabouts Calendar or List View, click the New button drop down arrow in the

upper-right corner of the screen, then select **New Entry** from the drop-down menu.

<u>*Tip:*</u> Clicking the New button instead of the arrow will have the same result.



You can also click **any blank area** on the calendar, on a current or

future date, in order to create a whereabouts entry for that particular day.

Note: you can only create whereabouts entries if you have a write access to the athlete's (or team's) whereabouts calendar.

7.5.1.1 Whereabouts Entry on Multiple Dates

To create an entry for **multiple contiguous dates**, click and drag across the first and the last date of the series, then release the mouse button. The New Entry pop-up will then be displayed to create a recurring whereabouts entry for the selected date range.

<u>Note</u>: dragging is only available on the Monthly Calendar view.

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To create an entry for **multiple non-contiguous dates**, hold down the Control key on your keyboard, while you click a blank area in each individual date. Releasing the Control key will display the New Entry pop-up. To add more dates to your selection, hold down the Control key again and click the additional dates; the pop-up will appear again once you release the Control key. The list of selected dates will be displayed in the Start Date, and the Recurrence will be set as Specific Dates.

<u>Note</u>: control-clicking for multiple selections is only available on the Monthly Calendar view.

You can also create a whereabouts entry on multiple dates by clicking a single date on the calendar, then adding a recurrence to the entry. For more information, see the **Recurrence** field in the <u>New Entry Pop-Up</u> Section.

7.5.1.2 New Entry Pop-Up

The **New Entry** pop-up will be displayed. This pop-up is *modal*, which means that you must close it before you can return to the whereabouts page. To close it, click **Save** or **Cancel**, or click the close icon in the upper-right corner of the pop-up.

Enter the information for the whereabouts entry:

 Address: select an address from the drop-down list. This list contains all addresses in the athlete's (or team's) address book, in alphabetical order of label. To add an address to the address book, select New Address from the drop-down list.



See also the section on Travel Whereabouts Entries.

- **Category**: select one of the following categories to be assigned to this entry:
 - **Competition:** this category should be assigned to any competition held during the quarter.
 - **Overnight Accommodation:** this category refers to the location where the athlete would stay at the end of a given day: home, hotel, competition accommodation, etc.
 - Regular Activity: this includes any activity that recurs throughout the quarter:

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training activities, work, class, etc.

- **Other:** this category can be used for any other type of whereabouts, as needed; for example: appointment, public appearance, etc.
- Start Date, End Date and Recurrence: the date will be automatically filled if the entry is created by clicking a date on the calendar. If the entry is recurrent, select the recurrence pattern: either daily, weekly, specific dates or entire quarter:
 - **Daily** or **weekly**: this entry repeats from the first to the last date, inclusively; 0
 - Entire quarter: this option allows you to quickly define a whereabouts entry which recurs daily, from the first to the last day of the quarter. There is no need to select the start and end date for this option.
 - o Specific Dates: this option lets you select specific days throughout the calendar for which the entry occurs. To select these days, click the calendar icon located on the right of the drop-down box, then select the days of the quarter for which this entry is applicable.



Start Time, End Time and All Day: whereabouts entries should normally occur between 06:00 and 23:00. If the entry is valid for the entire day, you can click the All Day checkbox to indicate it.

Notes:

- o <u>Competition and Overnight Accommodation</u>: these whereabouts entries do not require time parameters.
- o <u>Minimum entry length</u>: each entry must be at least one hour long.
- Conflicting Entries: time periods for entries cannot overlap. However it is possible to 0 create an All Day entry (for example, "Home All Day"), then add another entry which defines an exception ("Gym from 10:00-12:00").
- 60-Minute Time Slot: you can add or remove a valid 60-minute time slot within the time period, and between 06:00 and 23:00. This time slot is the period during which



the athlete is available for testing.

• Additional Information: this field is carried from the address book. If you wish to update it, please click the Address Book link on the navigation bar, and then edit the corresponding address.

7.5.2 TRAVEL WHEREABOUTS ENTRIES

The International Testing Standard requires from an athlete included in a Registered Testing Pool, among other requirements, the full address of the place where the athlete will be residing overnight, and one 60-minute time slot where the athlete will be available for testing - for every day in a given quarter. In reality however, athletes may have extensive travel schedules that would preclude them from providing such information.

ADAMS 3.0 allows entering travel whereabouts entries for two specific circumstances:

- If for any given day in the quarter an athlete travels all day, between 06:00 and 23:00, and is unable to provide a daily 60-minute time slot as a result, then a "Daytime Travel" entry can be created.
- 2. If for any given day in the quarter an athlete travels overnight and is unable to provide an overnight accommodation as a result, then an "Overnight Travel" entry can be created.

Shorter travel plans are not required to be entered in ADAMS. Non-RTP athletes are not required either to enter their travel plans in ADAMS. In any case however, the athlete should follow the instructions from their custodian organization.

It is not possible to change a travel whereabouts entry to a regular whereabouts entry, or vice versa. You should create a new whereabouts entry and delete the old one, should this be required.

7.5.2.1 Creating Travel Whereabouts Entries

To create a Travel Whereabouts Entry:

 Create a new regular entry: click the New button at the top of the whereabouts page, or click any blank area on the calendar.

New Entry		×
Address	Select an Address 💙	
Category	Select an Address	
Start Date	New Address	
Recurrence	Gym Home	
End Date	Travel	

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From the Address drop-down list on the New Entry pop-up, select Travel at the bottom of the list.

A pop-up will appear to warn that travel whereabouts can only be used if 60-minute time slots or overnight accommodations cannot be provided. Should the travel circumstances be as described, you can click Confirm to continue, otherwise click Go Back to return to the New Entry pop-up.

WARNING		×
A travel category may o provide a 60-minute tim	only be used if you are unable to	
11:00 P.M. If you are al slot, then click Cancel to click Continue to save th	ble to provide a 60-minute time o go back and enter it. Otherwise, his entry and continue.	

The **New Travel Entry** pop-up is displayed. This pop-up is also modal, which means that you must close it in order to return to the Whereabouts page.

Enter the information about your trip:

- o Category: select either overnight or daytime travel. Select Overnight Travel if this travel occurrence is precluding you from entering an overnight accommodation at the end of this day. Select Daytime Travel if this travel occurrence is precluding you from entering a 60-minute time slot for this day.
- o Transportation Type: select either Air, Ground or Other.
- Carrier and Routing Number: these fields are shown only for certain transportation types (air, train, etc.) For a simple itinerary, enter the carrier (e.g. the

New Travel E	ntry	×
Category	Select a Category 💌	
Transportation Type	Select 💌	
Departure		
Date / Time		
Arrival		
Date / Time		
Details		
	Save Cancel	
Carrier		
outing No.		

airline) and the routing number (e.g. the flight number) for your trip. For a more complex itinerary, consider adding an attachment (for example a pdf document containing your itinerary) in addition to the travel entry.

- Departure: indicate your point of departure: for example specific airport terminal, 0 hotel for bus transportation, etc. This is the point where you get on board the major carrying vehicle.
- Departure **Date** and **Time** 0
- Arrival: indicate your point of arrival. This is the point where you deboard the vehicle. 0
- o Arrival Date and Time
- o Details: you may include the details of your trip, or a note (e.g. "See attachment filename.pdf on date").
- Click Save to create the travel entry, or Cancel (or the close icon, "x", in the upper-right corner), to cancel creation of the entry.

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The Travel entry will be displayed on the calendar with a blue background color and a small, right-justified, airplane icon. It will either appear as an All Day entry – in the case of a Daytime Travel entry – or as an Overnight Travel entry – in lieu of the Overnight Accommodation entry.

7.5.3 VIEWING WHEREABOUTS ENTRIES

You can click any whereabouts entry on the calendar or on the list to view it.

Clicking an entry brings up the **View Entry** pop-up. The pop-up displays all information for the selected entry.

You can select other options by clicking the following buttons at the bottom of the View Entry pop-up:

- Edit: you can click this option to modify the whereabouts entry.
- **Delete**: you can click this option to remove the whereabouts entry from the calendar.
- **Duplicate**: you can click this entry to a copy of the whereabouts entry on a different date on the calendar.

Note: these options are only available if you have write access to the whereabouts calendar. Past whereabouts entries cannot be modified or deleted.

7.5.4 EDITING WHEREABOUTS ENTRIES

To edit a whereabouts entry, click the entry on the calendar (or list). On the **View Entry** pop-up, click the **Edit** button.

Note: these options are only available if you have a write access to the whereabouts calendar. Past whereabouts entries cannot be edited.

You can modify any of the fields in the **Edit Entry** pop-up. Please refer to the **Creating Whereabouts Entries** section for more details.

New Entry		×
Address	Select an Address 💌	
Category	Select a Category 💌	
Start Date		
Recurrence	Select Recurrence 💌	
End Date		
Start Time	All Day	
End time		
60-Min Time Slot		
	Save Cancel	

View Entry Created by User of Last updated by U	n 25-Jan-2011 15:31 GMT Iser 25-Jan-2011 15:31 GMT	
Address	12345 Address Way City, State, Zip Country	
Category	Competition	
Start Date	06-Dio-2010	
Recurrence	Weekly on Tuesday, Thursday	
End Date	29-Dio-2010	
Start Time	09:00	
End time	11:00	
60-Min Time Slot	✓ 10:00 to 11:00	
Additional Details	Brief description goes here if available.	
	Edit Delete Duplicate	5

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7.5.5 DELETING WHEREABOUTS ENTRIES

You can delete an entry from the whereabouts calendar, provided that you have a write access to the athlete's (or team's) calendar. You cannot delete past entries.

To delete a whereabouts entry, click the entry on the

calendar (or list). Then click the **Delete** button located at the bottom of the **View Entry** pop-up.

ess 💙

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On the List View, you can also delete an entry by clicking the Delete icon – displayed on the extreme right of each entry eligible for deletion.

Deleting a whereabouts entry will trigger a confirmation dialog.

Deleting an entry that is part of a recurrence will also display a confirmation dialog. In this case you will also be prompted to confirm if you wish to delete only this specific occurrence, or all occurrences in the series – excluding past entries.

WARNING	
You are about to edit or delete an entry that is part of a recurring series. Choose your option below.	
Delete this occurrence	Delete entire series

7.6 SUBMITTING WHEREABOUTS

7.6.1 SUBMISSION DEADLINE

Whereabouts must be submitted before the beginning of a new quarter.

My whereabouts
2011-Q4 The quarter 2011-Q4 is overdue, you should submit it immediately.

A few weeks before the start of the next quarter, a message will appear in the MyZone page of athlete users.

 World Anti-Dopin
 Messages

 Tel. +1
 No new notifications No new messages
 al, QC H4Z 1B7 • Canada

 Wada-ama.org
 Wada-ama.org

End time	11:00
60-Min Time Slot	√ 10:00 to 11:00
Additional Details	Brief description goes here if available.
	Edit Delete Duplicate

Recurrence 💙

Weekly (8)

Weekbr (8)


Athlete agent users will receive a similar message on their MyZone page.

For athlete agent users, a flag icon next to the athlete ADAMS ID indicates which athletes have un-submitted whereabouts.

2 matching record	ls found
Name	ADAMS ID#
Doe, Jane	D0JAFA21234
Doe, John	<u>ITHEFA87941</u>

In addition to the messages described above, ADAMS sends a notification to the athletes who are included in a National or International Testing Pool and their agents, to remind them of the submission deadline. That notification appears in the Message Center of the user. If the user's profile contains an email address, then the notification is also sent as an email message.

The deadline for entering whereabouts is defined by the administrator of each organization. It can be a number of days before the beginning of the quarter, or a specific day of the month prior to the quarter. Likewise, the number of days prior to the deadline, which marks the moment when ADAMS displays the reminder messages and sends the notifications, is defined by the administrator. Finally, the administrator can determine whether or not to send the reminder email messages.

7.6.2 ERROR CONDITIONS

ADAMS validates whereabouts requirements for athletes included in a National or International Registered Testing Pool. (Ref. Intro)

- Should the overnight accommodation be missing
- 60-min
- Regular activities
- Competition
- Mailing address
- Cover travel?

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7.6.3 AUTOMATIC WHEREABOUTS NOTIFICATIONS

ADAMS sends automatic notifications to different users, following three different types of events:

- When whereabouts are submitted,
- When they are updated,
- When whereabouts SMS are received

Other notifications are also triggered following other whereabouts-related events.

7.6.3.1 Whereabouts Submission

Submitting whereabouts triggers a series of automatic notifications in ADAMS:

• An automatic notification is sent to the person who submitted the whereabouts (athlete, agent or ADO user), to acknowledge submission.

Note: Regardless of who submitted the whereabouts, the athlete and agent are always sent this notification.

- If the athlete belongs to a team, a notification is also sent to the Team Manager(s) of that team.
- In addition, another notification is sent to every user of the athlete custodial organization, as long as they have this notification type set up in their profile.
- The same notification is sent to other organizations with access to the athlete and who have included the athlete in their Registered Testing pool.
- Users from third party service providers also receive this notification if their organization is under an active Whereabouts contract with one of the above organizations.

Only organization users who have access to a given athlete will receive notifications about this athlete. The Administrator of their organization must have assigned the **Whereabouts Notification** type to their user profile.

7.6.3.2 Whereabouts Updates

When the whereabouts of an athlete are modified *after* being submitted, ADAMS sends automatic notifications to specific users:

• Organizations users of the IF and NADO with access to the athlete.

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- If a test is planned on the athlete, the organization's users of the test will get the whereabouts notification notified. These organizations and users include:
 - The Testing Authority,
 - The Sample Collection Authority including the confirmed Lead DCO, and
 - The Test Coordinator.
 - The above organizations can be a third party Service Provider.
- All organization users must have the notification type *Whereabouts Update notification* set up in their user profile from the Admin.
- Users from third party service providers also receive this notification if their organization is under an active contract – Whereabouts or Test Management – with one of the above organizations.

Only organization users who have access to a given athlete, either by their access rights or through the testing process, will receive notifications about this athlete. The Administrator of their organization must have assigned the **Whereabouts Update Notification** type to their user profile.

7.6.3.3 SMS Whereabouts

When an SMS update is being sent by an athlete, the users of the Custodian organization are notified.

Only organization users who have access to a given athlete will receive notifications about this athlete. The Administrator of their organization must have assigned the SMS **Whereabouts Notification** type to their user profile.

7.6.3.4 Other Whereabouts-Related Notifications

If the access to the not submitted Whereabouts of the athlete is granted to, or revoked from, users of the custodian organization will receive a notification.

7.7 Access Rights to Whereabouts

Different ADAMS users can access whereabouts on the athlete's behalf, if they are granted the rights to do so. This section summarizes the access rights.



The list of organizations and agents who can access the athlete whereabouts, as well as team managers who can add team whereabouts to their calendar, is listed in the Security tab of the <u>Athlete Profile</u>.

7.7.1 ATHLETE USERS AND ATHLETE AGENTS

Athlete users (and any athlete agent assigned to them) can enter, view, modify and submit their whereabouts at all times.

7.7.2 CUSTODIAN ORGANIZATION USERS

Any users from the custodian organization can be granted rights to access whereabouts for one (or more) athlete or team:

• If the athlete does not have a user account:

The custodial organization of the athlete can view and modify the whereabouts regardless of the submission status.

• If the athlete has a user account:

The custodial organization of the athlete can view and modify only the *submitted* whereabouts of the athlete. However, this rule can be changed with the athlete's permission or with the administrator's configuration, as described below.

7.7.2.1 Athlete's Permission

Athletes with a user account can give permission to their custodian to access their whereabouts details, regardless of whether or not they are submitted. To do this, the athlete needs to change the option in their User Preferences – accessible by clicking the orange link with their name on the black taskbar. Then they can select the **grant** option under **Access configuration**.

Access configuration for whereabouts that are not submitted Since Adams 2.0, without delegation, no organization can access whereabouts that are not submitted O deny access to custodial organization I grant access to custodial organization

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7.7.2.2 Access Configuration by Custodian Administrator

The administrator of the custodial organization can grant or revoke access to their users, for whereabouts that are not submitted. This is done individually, one athlete at a time.

To do this, the administrator accesses the athlete account in the User Account Management section. The option is presented at the bottom of the Edit User Account page:



The administrator can select any of the access options that are shown: use the athlete configuration, grant access, or revoke access. A reason for the configuration change must also be entered.

7.7.3 OTHER (THAN CUSTODIAN) ORGANIZATION USERS

Other organizations with access to the athlete can only view the submitted whereabouts of the athlete. Major Game Organizations can have an access defined with a time period.

7.7.4 <u>TEAM MANAGERS</u>

Team managers can enter whereabouts for the teams to which they were granted access. Other than this right, they may have read access to the whereabouts of their team's athletes – provided that the athletes are under the custodianship of their organization.

7.8 POPULATING THE CALENDAR & SUBMISSION

As long as you enter the required whereabouts information, including the 60-minute time slot for each day of the quarter (see section 6.8 "<u>entering whereabouts</u>"), you can view all the entries for the correspondent days displayed in the calendar.

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20		21	()	22	()	23		24	()
Residence	06:00 🔿 😋	Competition 1	15:00 🕓	Residence	07:00 🕥	Residence	06:00 🔿 😋	Residence	06:15 🔿
						Training 1	0		
						-			
Residence	E C	Residence	i an Pino	Residence	ы С Р	Residence	S III	Residence	S⊫

Entries can be deleted or updated at any time (except for past dates). Once all required information and entries are complete, the whereabouts information can be submitted; to do so, click the submission button. Do not forget to re-submit the whereabouts information after every modification or update is made.

My Whereabouts	
2011-Q4 Status:	
The quarter has been modified	My Whereabouts
since the last submission. Please resubmit it	2011-Q4 Status: Submitted
Resubmit	Submit

7.8.1 TEAM WHEREABOUTS

7.8.1.1 Accepting / Rejecting Team Whereabouts

Whereabouts entries proposed by a team manager are automatically accepted unless you explicitly reject them [you will be notified whenever a team whereabouts entry is proposed in your calendar].



Team entries are preceded by "T-" in the calendar.

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22	•
Residence	07:00 🕚
T-Training 2	

To edit or reject the whereabouts entries entered by a team manager, click on the entry and select "edit" or "reject". If you choose "reject", you will be asked to confirm.

Label	T-Training 2		
Address	Park avenue 34, Sidney, New South Wales AUSTRALIA		
Category	Other		
Date	22-Nov-2011		
Recurrence	None		
Start Time	07:00		
End Time	12:00		
60-Min Time Slot 🔇			
Team	Whereabouts Team	WARNING	^
Additional Information	A T	You are about to reject the selected team entry. Choose your option below.	
	Edit Reject	Reject Cancel	

7.8.1.2 One Hour Timeslot

It is now possible for you as an athlete to specify a 60-minute time slot for team entries. Simply click the team entry on the athlete calendar and then click edit entry details on the popup.

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Label	T-Training 2						
Address	Park avenue 34, Sidney, New South Wales AUSTRALIA						
Category	Other						
Date	22-Nov-2011						
Recurrence	None						
Start Time	07:00						
End Time	12:00						
60-Min Time Slot 🛇	V 07:00 to 08:00						
Team	Whereabouts Team						
Additional Information	* *						
	Save Close						

The entry pop-up will be displayed, but only the one-hour timeslot checkbox and one-hour start time fields are editable.

The rules remain the same as regular entries:

- The 1-hour timeslot must be within the start and end time of the entry
- The 1-hour timeslot must be between 6AM and 11PM

These rules are validated by the system when the whereabouts for the quarter are subsequently *submitted*.

7.8.1.3 Overnight accommodation Entries

Team overnight accommodation entries are now counted towards the "one overnight accommodation per day" rule when submitting whereabouts.

7.9 PRINTING A COPY OF THE WHEREABOUTS

Once an athlete's whereabouts have been created, you can generate a printed copy.

1. In the athlete's Whereabouts tree, click the desired month.

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Adams,Adam	
New	•
···· Passport	
···· TUEs	
···· Address Book	
2012-Q2, Not Submitted	
2012-Q1, Not Submitted	
🖻 2011-Q4, Submitted	
Dec 2011	
Nov 2011	
Oct 2011	
· ·	

2. On the Athlete Whereabouts screen, click "print" under calendar or list view.

Calendar View	List View Submiss	ion History Notes &	Activities WADA	Notes & Activities	Last Updated 22-Nov-2011	19:57 GMT by Adams, Adam
November 2011		Day Week Month	1 🕨			New Print
S	М	Т	w	Т	F	S

3. From the **Whereabouts Report** Criteria window, enter the date range for the print out you wish to generate, and select the desired type of data: details only, or calendar and details.

9	REPORT CRITERIA	×
	Starting Date Ending Date 21-Nov-2011 30-Nov-2011	
	Athletes Adams, Adam	
5:0	Calendar and details Only details View Cancel	

- 4. Click the View button.
- 5. The Whereabouts Details window is displayed with the requested information.
- To print a copy of the displayed report, click the **print** button or press Ctrl+P on your keyboard.

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Period covered by this report:: 21-Nov-2011 / 30-Nov-2011											Print	Close
Generated on: 22-Nov-2011												
Whereabouts D	etails Report											
Adam Adams AD	DADMA54515									Phone	numbers	
Green Hill 75 London, ENG: London, City of, Ul	NITED KINGDOM, LO89-YU	7										
Email: adam.adams@gmail.com	1											
Calendar												
S	М		т		W		т		F		S	
	21-Nov-2011	•	22-Nov-2011	()	23-Nov-2011		24-Nov-2011	()	25-Nov-2011	<u>()</u> @	26-Nov-2011	()
	Competition 1 (15:00)		Residence (07:00 - 09:00) (07:00)		Residence (06:00 - 08:00) (06:00)		Residence (06:15 - 08:00) (06:15)		Residence (06:00 - 08:00) (06:00)		Residence (06:00 - 08: (06:30)	00)
	Residence	ten j	Residence	<u>ا منا</u>	Training 1 (09:00 - 12:00)		Residence	<u>اعدا</u>	Training 1 (09:00 - 12:00)		Residence	اعن ا
					Residence	يعنز			Residence	يعنز		
27-Nov-2011	28-Nov-2011		29-Nov-2011		30-Nov-2011							
Residence (06:00 - 08:00) (06:00)	Residence (06:00 - 08:00) (06:00)		Residence (06:00 - 08:00) (06:00)		Residence (06:00 - 08:00) (06:00)							
Residence 🛏	Residence	يعن	Residence	يعنز	Training 1 (09:00 - 12:00)							
					Residence	<u>ا</u> عدا						

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7.10 ATHLETE QUICK REFERENCE CARD

Whereabouts for RTP Athletes

Request your username and password from your ADO.	 Send an email to your ADO (your Custodian organisation) from the email address you recorded on your last whereabouts form
Log into ADAMS on the Internet	
User name nsmith Password login	 Go to <u>https://adams.wada-ama.org</u>. Enter your new username and password Click [login] When you log in for the first time, an information form will appear. Read the statement Type your password to indicate your acknowledgment Click [Accept]
Update your Profile and set your Preferences	 Click [My Profile] for updating your profile if required To set your Preferences click on your name displayed at the right top in the header on the Home page Adjust your Password, select your Language and the first day of your calendar week, and indicate whether you want to receive notifications on your email address (as set in your profile) if desired Your Custodian organisation does not have (view/edit) access to your Whereabouts data that are <u>not submitted</u>, unless you grant the access explicitly by checking the corresponding box Click [Save] to save your modifications
To open your whereabouts session.	 Click [My whereabouts] on the home page Your main whereabouts page will open up taking you to the Whereabouts Guide which walks you through the steps required to submit your information.
Your Whereabouts Guide Go To Calendar S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 23 30 31	If at any time you wish to leave the guide and begin to enter your whereabouts information, you can click the green Go to Calendar button in the upper right hand corner of the screen. You can also go to a specific date by clicking the date on the mini three month calendar on the left hand side of this page.
Whereabouts Guide and Mandatory Categories	The steps outlined in the Guide will show you how to use ADAMS to
Whereabouts Guide	submit your whereabouts and explain each of the requirements.
1 Introduction	You need to provide a mailing address.You need to provide the full address of where you will be
2 Mailing Address	staying overnight at the end of a particular day.
2 hourses	You need to provide details of your competition schedule.
Overnight Accomodation Overnight Accomodation	 You need to provide the name and address of each location where you will be training, working or conducting any other regular activity during the quarter.
5 Regular Activities	You are required to provide, for each day of the quarter, one
6 60-Minute Time Slot O	you will be available and accessible for testing at a specific location.
7 Submission	As you complete this information, a green check mark will indicate you have completed each section, or will identify what is missing.

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Entering location information



- Click an existing entry on the calendar (or create a new one by clicking a date in the calendar, or by using the New button n the top right hand corner).
- In the Edit (or New) Entry pop-up, choose the relevant address and category (competition, overnight address etc) and select the start and end time for this location.
- 3. If this is an entry that applies to other days as well, you can select the relevant days right away to save time.
- You can also attach a 60-minute time slot to a whereabouts entry at the same time such as a Regular Activity, Overnight Accommodation or Competition to save you from making additional entries.
- 5. Click Save
- 6. Repeat this step for each of the requirements set out in the guide.

Each new location (address) that you enter will also be stored in your **Address Book** so that these locations are available to you in the future without re-entering them. They will be accessible by typing the first few letters or from a drop down menu when you add an entry to the calendar.

Populate your calendar

Wy Wheneabouts	Calendar View	List View Submis	sion Hatory Notes & /	Activities	
111-GE Balant Not Submitted	October 2011			w Neet Month a	
Tel pointer 2011-04 le overdue, ou siteuit submit i investibility.					
2utreit	25	28	27	New Entry	
Ralling Address					
Alteresbouts Guide 9				ACC 101	Training 1 Md Male
ame by: +	2	3			Montrasi , Gueber CAMADA
2011-04 - Ret Subril 1 -					12Y AG
				Canto	Argular asticking
1 1 1 1 1 2 1		10	11	240	Overnight Accommodation
1 17 18 18 28 21 20 1 14 18 18 19 18 18				Recurrence	Other
e an				But the	Distory
		17		Erst Tate	
7 8 8 80 81 81 82 3 14 10 10 17 10 10		Congetition 1 C	1	SD-Mitr Time Der 💆	
1 19 29 19 14 15 16 1 18 28 38			1		Cancel
	Resperce 3	nC Resterie InC	Besterce MD		
		Congettor 1		~	
1 10 20 21 22 20 24		1			
5	_6	7 8			NO NO
40	Diag		CO min ti		
12	Plea	se enter a	60-min. u	me sio	
10		21 22			

As you add more entries, your calendar will begin to populate with each category highlighted with an icon or colour to illustrate what sort of entry it is.

21	Ø
Residence	06:00 00:00
Training 1	0
Residence	i a C ⊨

On the lower left corner of the screen, you will also see a mini-calendar of the quarter. Each date in red indicates a day that is missing some required information.

By placing your cursor over this date, the calendar will indicate what nformation is missing for that particular day.



Once the mini calendar no longer has any dates in red and the status bars of the whereabouts guide indicate you have met all of the requirements, you may submit your whereabouts information.

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Using the WI	nereabo	uts SMS	Servi	ce in A	DAMS	
Contact De	tails &	SMS S	etup			
Phone type		Phone N	Jumbe	er		
Mobile	~	3312345	567		🗹 use S	MS
Phone type	Phone Num	ber				
Mobile 🔽	4412345678	9 🗹	use SMS	SMS test	started 25-Ja	n-20:
🗹 Eachla SMR confi	um ation	valie	date.	1 (10 +1314	•, with	acu
	mación					
🔄 🗹 use SM	S Tes	st OK				

First, you need to ensure that your Custodian organization allows SMS messages in ADAMS; if so, you must follow their guidelines. There are no fees for using SMS with ADAMS. However your wireless carrier may charge international per-use fees. Some carriers and roaming services may not be entirely dependable; therefore we suggest performing a few tests before committing to a long-term plan.

To use the Whereabouts SMS service, you need to **register** in ADAMS: > Click [My Profile], and then click [Edit] in your Athlete Profile page.

- Under Contact Details, make sure your mobile telephone number is properly entered; otherwise click [add phone number], select the [Mobile] Phone type, and enter the number to be recorded for SMS service (E.g. "15141234567", "44778155566"). Click [Save].
 Tick the [use SMS] checkbox. If the checkbox is not shown, then your
- Tick the [use SMS] checkbox. If the checkbox is not shown, then your organization does not support SMS. Click the [Test connection] button. A message will appear with a status of the test.
- Once you save, a checkbox will appear enabling the SMS confirmations sent by ADAMS. Uncheck the box to disable this option.
- Your mobile device will receive a registration SMS message from ADAMS. Do not reply to this message; instead follow the instructions it contains and compose a new message with the three-digit code to the number shown.

The status next to your mobile phone in ADAMS will show Test OK.
 You may now SMS your last-minute whereabouts changes at
 +44 7781 480710. They will appear on your calendar as an attachment.

Helpdesk Phone numbers

North America: 1 866 922 3267 International: 1 514 904 8800

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8 MY RECENT TESTS

1. Click the **My recent tests** link on the **My zone** page.



You will see a list of your most recent test entered in ADAMS, if any. Up to fifteen test entries will be listed in descending chronological order - the most recent ones being displayed first. Should there be more than fifteen test entries, click the view all button to see all of them.

Recent Test R	<u>esults</u>					
Athlete Athlete, IF		ADAMS ID# ATIFMA96218	Date o	f birth	Sport Nationality COUNTRY	<mark>Gender</mark> Male
Sport / Discipline Sport Discipline						
view all						
Date	City	Sport		Result		
21-Jan-2011		Sport Discipline		Blood pass	port: Result available	
19-Jan-2011		Sport Discipline		Urine: No I	Result	
19-Jan-2011		Sport Discipline		Urine: No I	Result	
15-Jan-2011		Sport Discipline		Urine: Neg	ative	
14-Jan-2011		Sport Discipline		Urine: Neg	ative - ATF	
13-Jan-2011		Sport Discipline		Urine: Neg	ative	
12-Jan-2011		Sport Discipline		Urine: AAF		
11-Jan-2011		Sport Discipline		Urine: Neg	ative	
10-Jan-2011		SportIDiscipline		Urine: AAF	- ATF	

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9 THERAPEUTIC USE EXEMPTION (TUE) DOCUMENTS

A TUE is a form used by athletes to ask an Anti-Doping Organization (ADO) permission to use a prohibited substance.

You may create, fill and submit TUEs using ADAMS.

Please note that:

- TUEs for Asthma are no longer to be used as of January 1st, 2011, following changes to the International Standard for Therapeutic Use Exemptions (ISTUE 2011). You may still need to fill a "standard" TUE if the substances you are using or planning to use for asthma appear on the prohibited list.
- It is not necessary to file a Declaration of Use as of January 1st, 2011, as there are no longer substances or methods on the Prohibited List that require a Declaration of Use.
- Also please note that you may no longer create Abbreviated TUEs in ADAMS.

As an athlete you can create a TUE yourself, but you may also opt for asking your custodian organization to enter the TUE on your behalf. You may also ask a designated Athlete Doctor in ADAMS with access to your medical file to create and submit, or complete the medical information for you; in this case you should send a formal request to your custodian organization.

9.1 TUE (TUE)

TUEs (formerly Standard TUE) are used for substances that are not pre-approved by an ADO or WADA.

9.1.1 APPLYING FOR A TUE

- 1. Go the file tree section.
- 2. Select **TUE** from the **New** drop down list.

Adams,Adam		
New		-
New	1	
TUE		

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- 3. Complete all required fields (with *): see the Fields descriptions below for more details:
 - I. Verify your *sport/discipline*
- II. Select the *Sporting Organization* from the pick list. Enter the first 3 letters and press on the magnifying glass. This is the organization to which you are submitting the TUE.

Athlete TUE	save Submit Application
Mandatory information is indicated with a red asterisk.	
STEP 1: INFORMATION ABOUT YOUR SPORT Specify the sport for which you require a Therapeutic Use Exemption (TUE) organization. Select the Sporting Organization to which you are applying fo you are a national level athlete you apply to your National Antidoping Orga your International Federation. You must specify the Registered Testing Poo	. Specify the event if it is relevant or required by your sporting r this TUE. Unless specified otherwise by your sporting organization if nization (NADO) and if you are an international-level athlete you apply to I you belong to.
Sport Discipline*	Sporting Organization*
Aquatics Swimming	FINA - Fédération Internationale de Natatio 💌

III. The *Registered Testing Pools* dropdown lists all RTP's you belong to as an athlete. Select the relevant one for the TUE.

Registered Testing Pools*		
V	I am part of an International Federation Registered Testing Pool	
	I am part of a National Anti-Doping Organization Testing Pool	
	I am participating in an International event for which a TUE granted pursuant to the International Federation's rules is required	
	None of the above	

IV. Only specify the event under *Next competition and date* if it is relevant

Next Competition and Date

V. Information about your *physician*: fill in the Medical Practitioner's Last Name, First Name, Qualification & Medical Specialty, Address, Country, Region, Telephone and email address. Provide at least one telephone number. [Your sporting organization has the option to make certain fields mandatory – first/last name, country, city, telephone work]



STEP 2: INFORMATION ABOUT YOUR PHYSICIAN

Last Name First Name	Medical Specialty		
Address			
Country	Region	City	Postal code/Zip
Telephone Work	Telephone Home	Telephone Mobile	Telephone Fax
Email			

- VI. Medical information:
 - a) Pick a diagnosis in the **Diagnosis** drop-down list (the most common diagnosis are listed.) If your diagnosis is not in the list, pick "Other, please specify", select a **Diagnosis Class**, then enter the diagnosis in the **Diagnosis description** field.



b) Enter the Medical exams/test performed and any additional information.

STEP 3: MEDICAL INFORMATION

If an appropriate diagnosis is not listed, select "Other, please specify" in the Diagnosis list and describe your condition in the "Diagnosis description" box.

Diagnosis*	Diagnosis Class [*]
Other, please specify	·····
Diagnosis description [*]	
Medical Exam / Test Performed	
Additional Information	
	< <

VII. Specify the *medication*:

- a) Fill in the Specific name of drug, frequency of administration.
- b) Fill in the relevant Prohibited Substance. Fill in at least 3 characters of the prohibited substance name and search for the relevant substance from a database by clicking on the magnifying glass.
- c) Fill in the dosage and select the unit
- d) Select the route of administration
- e) Enter an expiry date (expiry dates are per medication)
- f) Under Conditions and comments indicate any

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STEP 4: SPECIFY THE MEDICATION YOU ARE TO TAKE

If you do not know the generic name of the substance, or it does not appear in the list, please specify it in the "Comments" box. The prescribed dosage (e.g. 375 mg) is required. You may enter more than one substance by clicking the "Add Substance" button, and you may remove a substance by clicking the small "X" that appears in the top right-hand corner of the substance box.

Specific name of drug	Prohibited Substance*	Dosage [*] 0 0	Add Substance
Frequency of Administration Route o as needed •	f Administration*	Expiry Date	
<u>Medical Guidelines</u> Conditions and Comments			
			۵. ۳

VIII. You may attach any file or scanned document containing your medical information: enter a title and description for the document, click the Browse button and select the file to be attached.

Document	
Examinar	
	*
If you would like to save it to complete later tion that you are applying for a TUE. You ca llete tree on the left side of the screen.	, simply click "Save". I log into ADAMS at any
	If you would like to save it to complete later tion that you are applying for a TUE. You can hlete tree on the left side of the screen.

- IX. Fill in any other available information.
 - Submit your TUE electronically by clicking on the Submit Application button. Once submitted, the sporting organization automatically receives a notification of your TUE submission. You may also use the Save button to complete your TUE later.

Athlete TUE	save g	Submit Application
	Originally created 22-Nov-2011 16:49 Last updated 22-Nov-2011 16:49	∂ GMT , by Adams, Adam ∂ GMT , by Adams, Adam
Generate Application Form		
Cancel Application		

5. You can use the **Generate Application Form** button to print out a completed hard copy of your application after you have submitted electronically.

[As long as the status is not Approved, Rejected or Cancelled]

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6. At any time you can view the status of your application by selecting the TUE from your athlete tree on the left side of the screen. [Edit is only possible as long as the status of your TUE is Not Submitted or Incomplete].

Ada	ams,Adam
Ne	• W •
	Biological results
	TUEs(1)
	[S] no effective date - Submitted - salbutamol - T-688653

7. When the TUE has had its status changed to Approved, you will be offered the option to generate a **TUE Receipt hard copy**.



Clicking the Generate TUE Receipt button will invoke a PDF file within the work area of the system. This can be printed by clicking the PDF Printer icon.





T Autorisatio	herapeu on d'Usag	tic Use Exe ge à des fi	emptions ns Thérapeutiques
		TUE/AUT	
Please complete all sections in capital letters or typing			
veoniez compre	ner toutes les se	coons <u>en majusculos</u>	e ve en veraueres a imprimente
1. Athlete Inform	ation/Rense	ignement sur le	sporar
1. Athlete Inform	ation/Rense	Given	IF
1. Athlete Inform Surname/ Athlete Nom:	ation/Rense	Given Names/Préno	IF
1. Athlete Inform Sumame/ Athlete Nom:	ation/Rense	Given Names/Préno m:	IF
1. Athlete Inform Surname/ Athlete Nom: Female/ Male/Hom Female/	me X	Given Names/Préno m: Date of Birth/Date (d/m/y):	IF
1. Athlete Inform Surname/ Athlete Nom: Femsle/ Male/Hom Addresse:	me X	Given Names/Préno m: Date of Birth/Date (d/m/y):	IF
1. Athlete Inform Surname/ Athlete Nom: Femme Femme Address/ Address/ CRy/ Ville:	me X Country/ Pays:	Given Names/Préno m: Date of Birth/Date (d/m/y):	IF e de naissance Postcode/ Code Postale:
1. Athlete Inform Surname/ Athlete Nom: Female/ Male/Hom Address/ Adresse: City/ Vile: Tel.:	me X Country/ Pays:	Given Names/Préno m: Date of Birth/Date (d/m/y):	IF e de naissance Postcode/ Code Postale: edams@wada-ama.org
1. Athlete Inform Surname/ Athlete Nom: Female/ Male/Hom Address/ Adresse: City/ Vile: Tel.: (with manual for the second	me X Country/ Pays:	Given Names/Préno m: Date of Birth/Date (d/m/y):	IF e de naissance Postcode/ Code Postale: adams@wada-ams.org / 5

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9.2 TUE FIELDS

- a) **Sport/Discipline:** this field is copied from the athlete sport identity tab. If it is empty please review the sport/discipline tab of the athlete
- b) Next competition and date: To be filled if the TUE is for a specific event
- c) **Sporting organization:** the organization to which the TUE is submitted
- d) Information about your Physician: Information about the doctor prescribing the medication.
- e) Medical Information: Diagnosis information
 - i. Diagnosis: List of most frequently used diagnosis. If the athlete is not listed select "other please specify" and enter details in the Diagnostic description field (mandatory in this case).
 - Diagnosis Class: this field will be filled automatically when you select a Diagnosis. If you select "Other, please specify" from the Diagnosis list, then you will have to select a value 3.2
 from the Diagnosis Class list.
 - iii. Diagnosis description: if you selected the "Other, please specify" diagnosis, this field must give an accurate description of the diagnosis.
 - iv. Medical Exam/Test Performed: list medical tests and exams performed for the diagnosis
 - v. Additional information: any additional information about the medical condition

f) Medical Information:

- vi. Specific name of drug: medication name
- vii. Frequency of administration: frequency of administration of the medication
- viii. Dates of administration: dates of applying the drug
- ix. Prohibited substance: name of the prohibited substance, as per the WADA prohibited list, included in the medication. You can add as many prohibited substance as you need.
 - To pick a substance: enter the first 3 letters and press the magnifying class. The system will list the corresponding substance for you to choose from.
- x. Dosage: dosage of the prohibited substance
- xi. Route of administration: medication route of administration. This field must be filled only after you have entered the prohibited substance as it may vary based on the substance.
- xii. Condition and Comments: any comments about the medication you would like to add.
- xiii. Add medication: you can add as many medications as you need

9.3 DECLARATION OF USE (DOU)

[Quoted from the STANDARD FOR TUE 2011]:

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There are no longer substances or methods on the Prohibited List that require a Declaration of Use and therefore it is not necessary to file a DoU.

You can view all your already existing DoU's from your athlete tree.

9.3.1 Access to a Saved Declaration of Use

Athlete users

- Athletes can view all Declaration of Uses created for them regardless of the status. There are three status vales: Not Declared, Declared and Cancelled.
- They can only edit a Declaration of Use if the status is "Not Declared".
- If the status of the Declaration of Use is "Declared" the athlete can only "Cancel" it.

Athlete doctor users

- Athlete doctors can view all Declaration of Uses for the athletes for which they have been granted access in ADAMS, regardless of the status.
- They can only edit a Declaration of Use they or the athlete created, if the status is "Not Declared".

Organizations with access to the athlete

1. If the organization created the Declaration of Use:

- They can edit the Declaration of Use if it is "Not Declared".
- When the Declaration of Use is "Declared", they can edit all the fields except the Medical Information Section fields.
- When the Declaration of Use is "Cancelled" they can only view the Declaration of Use.

2. If the organization did not create the Declaration of Use:

• They can only view the Declaration of Use if it is "Declared" or "Cancelled"

<u>3. WADA</u>

 WADA users with access to the athlete can view all Declaration of Use's regardless of status.

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• If WADA created the Declaration of Use then it follows the same rules as other organizations.

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9.4 TUE FOR ASTHMA (AST)

The TUEs for Asthma were removed from the ISTUE 2010. For this ADAMS release, the functionality supporting TUEs for Asthma are phased out.

9.4.1 ACCESS TO A SAVED TUE FOR ASTHMA

Athlete users

Athletes can view every TUE for Asthma created by them or created for them regardless of its status.

WADA and organizations with access to the athlete record have access rights to the TUE for Asthma, similar to those of the DoU. Your Athlete doctor can also access your TUE for Asthma regardless of its status, and can edit or cancel it if the status is "Not submitted", "Not declared" or "Incomplete". For more specific details, contact your Custodian organization.

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10 HELPDESK ACCESS

WADA has arranged for a Helpdesk to be available to answer any user queries. The Helpdesk, located in Québec, Canada, is available from Monday to Friday (9:00 – 17:00 EST) and outside business hours through voice mail and e-mail <u>adams@wada-ama.org</u>

- From North America dial: (866) 922-3267 (1-866-92-ADAMS)
- From outside North America dial: +1 (514) 904-8800

To reset your password or any information pertaining to your record please directly contact your organization ADAMS administrator (Contact details are on your Security tab).

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